



REPORTING PERIOD | **May 2016**

## Highlights

Syrian refugee children participated in artistic mediation activities as part of IOM's psychosocial support programme, South Lebanon. (Photo: © IOM Lebanon 2016)

● **Syria:** On 31 May, in response to the sudden influx of IDPs to Kafer Bhm (Homs), IOM provided 966 beneficiaries with hygiene kits and jerry cans. Furthermore, through its hub in Jordan, IOM provided transportation assistance to UNHCR, WFP, FAO, and UNICEF, managing eight convoys including trucks delivering humanitarian assistance to southern Syria.

● **Lebanon:** On 30 May, the General Directorate of General Security of Lebanon with support from IOM, opened the new arrival terminal of Aboudiyeh border-post between Lebanon and Syria. This border post is Lebanon's second busiest, and is expected to serve 6,000 people daily.

● **Iraq:** During the reporting period, 35 refugees, six host community members, and six IDPs in Sulaymaniyah and Erbil received vocational training toolkits as part of IOM's livelihood support programme.

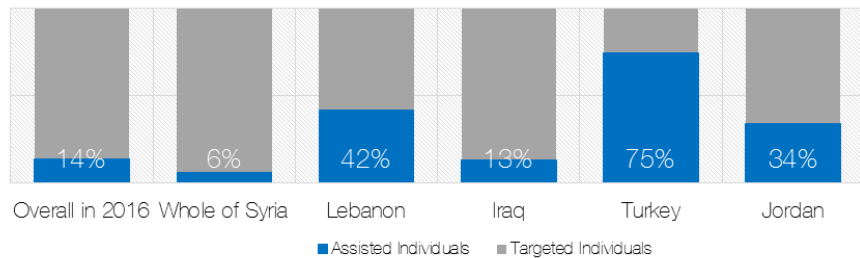
● **Jordan:** Following the study visit to the United Kingdom from 11 to 14 January 2016, a follow-up roundtable discussion on the visit took place on 15 May. The Jordanian delegation who participated in the study visit, government officials, and non-government entities were in attendance of the meeting.

● **Turkey:** In May, IOM provided over 5,800 students with transportation assistance to schools in Adana, Batman, Malatya and Sanliurfa to increase their access to education. IOM will continue to provide transportation assistance for students during the summer school period.

## IOM PRESENCE

- 6** Countries
- 43** Locations
- 678** Staff
  - 56 International
  - 622 National

Number of Assisted Individuals (2016)



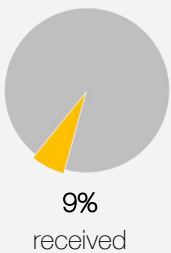
**5.75 million**  
Targeted individuals

**3,642,804**  
Assisted individuals

3,119,339 inside Syria

## FUNDING Overview 2016

USD **254 million**  
total requirements



USD **21.9 million**  
funding received

## Key Sectors of Assistance in 2016

### NFI Distributions

**338,982**  
Total individuals assisted  
4,469,577 since the beginning of the crisis

### Health

**200,518**  
Total individuals assisted  
1,250,539 since the beginning of the crisis

### Transportation Assistance

**2,890,634**  
Total individuals assisted  
7,045,320 since the beginning of the crisis

### Shelter

**47,151**  
Total individuals assisted  
268,173 since the beginning of the crisis

### Psychosocial Support

**12,996**  
Total individuals assisted  
273,372 since the beginning of the crisis

### Livelihood

**6,032**  
Total individuals assisted  
28,002 since the beginning of the crisis

## CONTACTS

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# ● WHOLE OF SYRIA OPERATIONS

*Whole of Syria operations includes all activities coordinated from inside Syria and cross border activities.*

6.6 million IDPs • 13.5 million Persons in Need in Syria as of 22 May 2016

**3,119,339\*** Assisted | Targeted 4,154,820



\* figures include indirect beneficiaries

## IOM PRESENCE

### 15 Locations

- 13 Governorates of Syria
- 2 Amman & Gaziantep

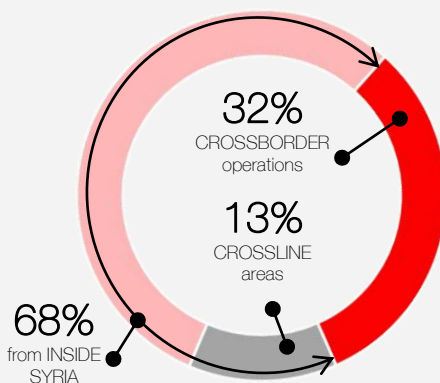
### 225 Staff

- 3 International
- 222 National

### 27 Staff

- 11 International
- 16 National

Response by number of individuals assisted with NFI distributions and **type of operations** (July 2014 - May 2016)



IOM Funding Requested	████████████████	USD	149,712,608
Funding Received	■	USD	10,194,044

Figures reported below are from activities in 2016  
 (↑) indicates progress made in the reporting period

**NFI** NFI DISTRIBUTION  
 204,279 (35,503↑) IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.

**SHELTER SUPPORTS & REHABILITATIONS**  
 47,151 (9,563↑) beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.

**HEALTH ASSISTANCE**  
 9,831 (4,825↑) Targeting IDPs and affected individuals; assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static and mobile).

**MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)**  
 Activities include training programmes delivered to MHPSS professionals and humanitarian workers.

**LIVELIHOOD ASSISTANCE**  
 879 (630↑) beneficiaries. Activities include workshops for IDPs-made NFIs, cash-for-work, as well as provision of livelihood assets.

**CAPACITY BUILDING**  
 26 beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and coordination and communication on business start-ups.

**COMMON TRANSPORT SERVICES**  
 2,856,335 (365,596↑) direct and indirect beneficiaries. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria.

**TCN EVACUATED**  
 113 (35↑) third country nationals have been repatriated.

391,456 Individuals received NFI distributions in **hard to reach** areas (July 2014 - May 2016)

51% of NFIs distribution were directly **monitored by IOM** Staff by no. of beneficiaries (July 2014 - May 2016)



On 17 May, due to intensified airstrikes in the Hurbnafsah area, around 400 families (2,000 individuals) were temporarily displaced from Jarjesah, Albeah, Tomen and AISwidah villages (located nearby Hurbnafsah village) to Kafer Bhm, Hama city and AlHoula area in northern rural Homs. On 31 May, in response to the sudden displacement, IOM distributed 234 hygiene kits and 234 jerrycans to 966 beneficiaries in Kafer Bhm.

## Through Their Eyes



(Photo: © IOM Syria 2016)

Samer, 18 years old, is the eldest son of an unemployed plumber. Early on, Samer was diagnosed with cerebral palsy. Due to his family's deteriorating financial situation, Samer received physiotherapy sessions at a centre that is run by one of IOM's local partner Yadan Bi Yad.

When the conflict erupted in Samer's neighbourhood (Hanano-Aleppo), his entire family had to flee the violence. Over the past two years, the family moved twice and currently resides in al Kahraba

neighbourhood, Aleppo.

Samer's mother told IOM that before the crisis, Samer used to perform daily tasks much better than he does now. "He used to be able to carry a spoon and eat on his own. Now there isn't a single physiotherapy centre around us to go to which has deeply affected his state."

On 18 May, IOM and Yadan Bi Yad opened a Primary Health Care Centre in Al-Martini neighbourhood, Aleppo where Samer underwent a medical check-up, and was referred to a nearby physiotherapy centre.



● **LEBANON**

1.05 million refugees  
in Lebanon as of 31 March 2016

**150,823** Assisted | Targeted 360,440



IOM Funding Requested ██████████ USD 45,057,000  
Funding Received ■ USD 1,900,000

**IOM PRESENCE**

**5** Locations

**97** Staff

12 International  
85 National

Figures reported below are from activities in 2016  
(↑ indicates progress made in the reporting period)

- HEALTH ASSISTANCE**  
24,960 (4,609↑) beneficiaries
- PSYCHOSOCIAL SUPPORT**  
7,142 (1,137↑) beneficiaries
- LIVELIHOOD ASSISTANCE**  
1,035 beneficiaries
- TCN EVACUATED**  
93 (23↑) individuals
- PROTECTION  
Transit Assistance**  
259 beneficiaries

**Mental Health and Psychosocial Support in Lebanon**

During the reporting period IOM's multidisciplinary psychosocial team organized storytelling, recreational activities, and artistic mediation activities for children and youth; support group sessions and sewing activities for women; and support group sessions and awareness-raising activities for men. The psychosocial activities are organized at Dari Recreational and Counselling Centre in Baalback, Bekaa, and through outreach mobile teams in Bekaa and South of Lebanon.

Also, this month, the psychosocial team organized focus groups targeting all beneficiaries (children, youth, men, women, and elderly beneficiaries) using a qualitative questionnaire. This questionnaire included questions related to: life and psychosocial conditions, bonds with the mother country, economic situation, social skills, available services, and their needs. All these questions were raised to the beneficiaries in order to see if building a community centre can help them in limiting the conflict's negative psychosocial effects, as well as improve the overall relationship between the refugees and the host communities.

**Opening of the New Arrival Terminal at the Aboudiyeh Border-post between Lebanon and Syria**

As part of IOM's programming to help build the Government of Lebanon's immigration and humanitarian border management capacity, a new arrival terminal at the Aboudiyeh border crossing point in North Lebanon was opened on 30 May 2016 with support from the General Directorate of General Security of Lebanon.

This border-post is Lebanon's second busiest, after the Masnaa border-post. Before new entry requirements came into effect, Aboudiyeh was receiving 4,000 to 5,000 people per day, mostly Syrians fleeing the ongoing conflict. Despite this, the border-post was in a state of severe disrepair. Funds from the Government of Kuwait contributed to the repairs which included constructing a separate arrival terminal with a new building that met international requirements and standards. Construction of the border-post was undertaken in 2014, and is expected to serve 6,000 people daily.

This arrival terminal represents the completion of Phase I of the project. Phase II will include a departures terminal and final landscaping of the whole border crossing point. IOM has already started fundraising initiatives to finance phase II.



Above: Artistic mediation activities for children and youth, South Lebanon.  
Below: Children participating in recreational activities in Dari Centre, Baalbeck.

(Photos: © IOM Lebanon 2016)



(Photo: © IOM Lebanon 2016)

**IRAQ**

246,589 refugees  
in Iraq as of 30 April 2016

**40,923** Assisted | Targeted 313,553



IOM Funding Requested	■■■■■■■■■■	USD	20,434,591
Funding Received	■■■	USD	2,600,000



**IOM PRESENCE**

**8** Locations

**88** Staff

7 International  
81 National

IOM provided vocational training tool kits (containing uniforms) to beneficiaries enrolled in a hospitality course as part of IOM's livelihood support programme.  
(Photo: © IOM Iraq 2016)

Figures reported below are from activities in 2016  
(↑) indicates progress made in the reporting period

-  **TRANSPORTATION SERVICES**  
190 beneficiaries
-  **NFI DISTRIBUTION**  
28,621 beneficiaries
-  **HEALTH ASSISTANCE**  
892 (245↑) beneficiaries
-  **LIVELIHOOD ASSISTANCE**  
590 (47↑) beneficiaries
-  **COMMON SERVICES**  
10,394 (2,337↑) beneficiaries

IOM continues to support Syrian refugees and Iraqi returnees fleeing from Syria in both their movement into Iraq and to other countries, and through livelihood support and other interventions. Since the beginning of the Syrian Crisis, IOM has provided transportation assistance to over 100,000 refugees (including for access to essential services), provided non-food items to over a quarter million beneficiaries, and livelihood support for over 5,000 beneficiaries.

**JORDAN**

655,217 refugees  
in Jordan as of 1 June 2016

**158,360** Assisted | Targeted 464,454



IOM FUNDING REQUESTED	■■■■■■■■■■	USD	7,518,000
Funding Received	■■■	USD	1,600,000




**IOM PRESENCE**

**6** Locations

**181** Staff

9 International  
172 National

Figures reported below are from activities in 2016  
(↑) indicates progress made in the reporting period  
\* revised/adjusted figures from last reporting period based on retroactive database consolidation

-  **TRANSPORTATION SERVICES**  
22,712 (8,195↑) beneficiaries
-  **HEALTH ASSISTANCE**  
134,400 (30,933↑) beneficiaries
-  **CAPACITY BUILDING**  
262 (29↑)\* beneficiaries

**UK Study Visit Roundtable Discussion**

A roundtable discussion was held on 15 May for the Jordanian delegation who participated in the study visit to the United Kingdom which took place in January 2016. The objective of the study visit was to exchange knowledge and experiences on combatting Trafficking in Persons, to promote discussions and to introduce the mechanisms and policies applied in the UK in terms of prevention, prosecution and protection.

The aim of the roundtable discussion was to give the opportunity for the participants to submit their reports and to reflect and share their experiences and knowledge gained with other colleagues and actors working in the field of counter-trafficking. A total of 12 participants attended (5 females and 7 males); six of them were the original participants from the study visit, the remaining six represented government and non-government entities including: Ministry of Labour, Counter-trafficking Unit, and Tamkeen.



(Photo: © IOM Jordan 2016)



**TURKEY**

2.7<sup>million</sup> refugees  
in Turkey as of 2 June 2016

**171,795** Assisted | Targeted 230,450



IOM Funding Requested	■■■■■■■■■■	USD 28,060,000
Funding Received	■■■	USD 5,299,478

**IOM PRESENCE**

**8** Locations

**54** Staff

- 13 International
- 41 National

**Distribution of Non-Food Items in Turkey**

During the reporting period, IOM assisted 3,047 households (15,752 individuals) with NFIs, hygiene kits, and family tents.

NFI kits (containing blankets, pillows, carpets, mattresses, baby diapers and plastic sheets) and hygiene kits (containing toothbrushes, dishwashing fibre/scouring pads, loofahs, plastic jugs (for ablution), shampoo, soap, dishwashing liquid, petroleum jelly, sanitary pads, lice shampoo, razors, nail scissors, washing powder, underwear, toothpaste, wet wipes, plastic basin, and clothes line) were distributed to 1,932 Syrian households (10,420 individuals) residing outside of camps in Harran and Suruc districts, Sanliurfa province, and 975 Syrian households (4,587 individuals) in Kirikhan, Hassa and Kumlu districts, Hatay province.

IOM also distributed 140 family tents to 745 beneficiaries in Adana living in old and worn tents. Distribution was conducted through two methods: door-to-door and centralized distribution.

Figures reported below are from activities in 2016  
(↑ indicates progress made in the reporting period)

- NFI** NFI DISTRIBUTION  
105,937 (15,752↑) urban refugees
- TRANSPORTATION SERVICES**  
11,397 (2,606↑) urban refugees
- SCHOOL TRANSPORTATION**  
6,103 urban refugees
- FOOD ASSISTANCE**  
6,000 Syrian refugees
- CAPACITY BUILDING**  
34 beneficiaries
- HEALTH ASSISTANCE**  
30,176 (5,336↑) beneficiaries
- PSYCHOSOCIAL SUPPORT**  
5,854 (1,838↑) beneficiaries
- LEGAL ASSISTANCE**  
379 (122↑) beneficiaries
- PROTECTION**  
658 (334↑) cases
- LIVELIHOOD ASSISTANCE**  
3,491 (1,506↑) beneficiaries
- EDUCATION**  
1,434 beneficiaries



**School Transportation**

In May, IOM provided school transportation assistance to 5,871 students across six schools in four cities (Adana, Batman, Malatya and Sanliurfa) to increase their access to education. As of 17 June, all schools will be closed for summer vacation, however, six schools in Adana, Batman, Malatya and Sanliurfa will offer summer classes between late June and mid-September.

IOM will continue to provide transportation assistance for students during the summer school period. Summer school will provide catch-up classes for new and existing students who were out of school for a significant period of time; Turkish language lessons will also be held.

Moreover, in Adana, IOM's field teams conducted two focus group discussions with families of students who receive school transportation assistance to identify additional NFI needs of the children. The urgent needs identified were primarily clothes and shoes.

**Through Their Eyes**

Mahmoud is a 12 year old boy from Raqqa (north-east Syria), who is now living in Adana, Turkey with his family. Mahmoud is one of the students that IOM supports with school transportation.



(Photo: © IOM Turkey 2016)

After they fled to Turkey, Mahmoud was out of school for a couple of years because his family was not able to find a Syrian school in Adana. During this time, he worked with his brother at a bakery. This year, Mahmoud was able to return to school with support from IOM's school transportation project and is in his second year of primary school.

Mahmoud loves Turkey but he misses Syria so much. "When I think of my country, I recall how happy I was. I miss my school and friends in Syria" said, Mahmoud.

One of Mahmoud's current goals is to learn Turkish as fast as possible so that he can make more Turkish friends and communicate with them better.

IOM Regional Response to the Syria Crisis is funded and supported by:

