



Highlights

Vulnerable suddenly displaced and affected people receive essential Non-Food items in Aleppo, Syria.

(Photo: © IOM Syria 2016)

● **Syria:** IOM distributed essential non-food items to over 21,000 beneficiaries in Aleppo and Lattakia governorates out of which about 90% had been suddenly displaced from eastern Aleppo. In addition, IOM's hub in Turkey shipped and distributed NFIs to over 41,000 individuals in Aleppo and Idleb governorates.

● **Lebanon:** During the reporting period, IOM started supporting three primary health care centres in Bekaa, Nabatieh and the North. The centres provide subsidized medical services to Syrian refugees, Lebanese returnees from Syria and vulnerable Lebanese host community members.

● **Iraq:** Since the beginning of the crisis, IOM has provided transportation to over 100,000 refugees (including for access to essential services), provided NFIs to over a quarter million beneficiaries, and livelihood support for over 5,000 beneficiaries.

● **Jordan:** In November, IOM trained 24 border guards on humanitarian border management (HBM). Topics covered included human rights legal framework and counter trafficking.

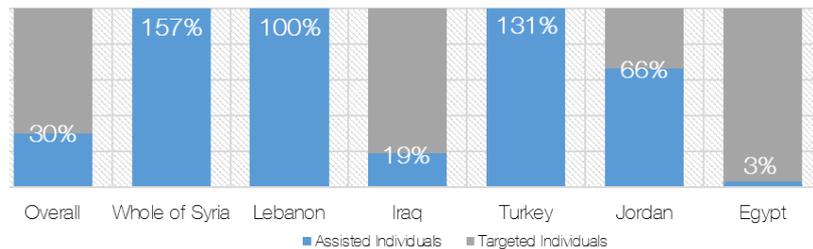
● **Turkey:** During the reporting period, as part of IOM's objective in providing safe and protective living environments for refugees, IOM completed the rehabilitation of 70 shelter units which accommodates 362 individuals.

● **Egypt:** In November, IOM through its implementing partners provided medical health support to 450 Syrian refugees in in greater Cairo, as well as Mental Health and Psychosocial support to 36 Syrian children.

IOM PRESENCE

6 Countries
47 Locations
810 Staff
88 International
722 National

Number of Assisted Individuals (2016)



5.75 million

Targeted individuals

7,575,752

Assisted individuals

6,537,858 inside Syria

FUNDING Overview 2016

USD **254 million**
total requirements



26%
received

USD **66.1 million**
funding received

Key Sectors of Assistance in 2016

NFI Distributions

751,152
Total individuals assisted
4,834,093 since the beginning of the crisis

Health

410,101
Total individuals assisted
1,429,338 since the beginning of the crisis

Transportation Assistance

5,903,383
Total individuals assisted
9,370,989 since the beginning of the crisis

Shelter

86,661
Total individuals assisted
305,591 since the beginning of the crisis

Psychosocial Support

31,374
Total individuals assisted
287,181 since the beginning of the crisis

Livelihood

27,771
Total individuals assisted
42,334 since the beginning of the crisis

CONTACTS

Syria Crisis Coordination ✉ scc@iom.int
Donor Relations Division ✉ drd@iom.int

☎ +41.22.717.92.71 🌐 www.iom.int/countries/syria

● WHOLE OF SYRIA OPERATIONS

Whole of Syria operations includes all activities coordinated from inside Syria and cross border activities.

6.3 million IDPs • 13.5 million Persons in Need
in Syria as of November 2016

6,537,858* Assisted | Targeted 4,154,820



* figures include indirect beneficiaries

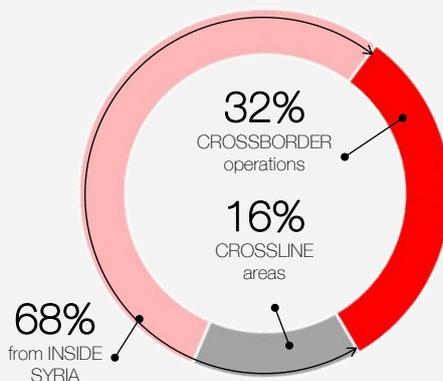
IOM PRESENCE

16 Locations
14 Governorates of Syria
2 Amman & Gaziantep

230 Staff
6 International
224 National

66 Staff
26 International
40 National

Response by number of individuals assisted with NFI distributions and **type of operations** (July 2014 - November 2016)



533,696 Individuals received NFI distributions in **hard to reach** areas (July 2014 - November 2016)

74% of NFIs distribution were directly **monitored by IOM** Staff by no. of beneficiaries (July 2014 - November 2016)



Since 24 November, hostilities have intensified specifically in Aleppo's north-eastern neighbourhoods (Masaken Hanano, Jabal AlBadro, Al-Sheikh Najjar and Bustan Al-Basha), prompting the displacement of an estimated 31,500 people, most of whom appear to have move to besieged neighbourhoods (Boustan Al-Qasir, Ansari and Saif Al-Dawleh). The number of the displaced continued to rapidly increase; an estimated 31,500 people from east Aleppo remain displaced within the entire city of Aleppo (Source: OCHA, 28 November 2016).

NFI Assistance

IOM through the Syrian Arab Red Crescent (SARC) and local partners responded to new displacement in Aleppo, reaching 19,787 people from eastern Aleppo through the distribution of 11,931 essential NFIs including (baby and adult diapers, hygiene kits, jerry cans, mattresses, plastic mats, and underwear kits). In addition, during the reporting period, IOM distributed essential NFI reaching 21,687 beneficiaries in Aleppo and Lattakia governorates out of which about 90% had been suddenly displaced from eastern Aleppo. Moreover, IOM's cross-border operations in Turkey shipped and distributed NFIs to 9,183 households (41,324 individuals) in Aleppo and Idlib governorates. The distributed items include blankets, carpets, diapers, floor coverings, hygiene kits, jerry cans, kitchen sets, mattresses, plastic mats, plastic sheets, and solar lamps.

IOM Funding Requested ██████████ USD 149,712,608
Funding Received ████ USD 37,549,745

Figures reported below are from activities in 2016
(↑) indicates progress made in the reporting period

NFI DISTRIBUTION
563,610 (37,625↑) IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.

SHELTER SUPPORTS & REHABILITATIONS
71,991 (2,250↑) beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.

HEALTH ASSISTANCE
50,407 (780↑) IDPs and affected individuals. Assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static and mobile).

MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)
Activities include training programmes delivered to MHPSS professionals and humanitarian workers.

LIVELIHOOD ASSISTANCE
6,779 (1,240↑) beneficiaries. Activities include workshops for IDPs-made NFIs, cash-for-work, as well as provision of livelihood assets.

CAPACITY BUILDING
59 (15↑) beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and monitoring and evaluation.

COMMON TRANSPORT SERVICES
5,838,547 (684,255↑) direct and indirect beneficiaries. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria.

TCN EVACUATED
177 (19↑) third country nationals have been repatriated.

Through Their Eyes

Zeina is a 58-year-old woman who lives with her husband, daughter, and son in Al-Hiesheh (south of Tartous). Zeina's family works in harvesting vegetables. They were affected directly by the armed conflict due to the inflated costs of farming inputs and transportation, which decreased their work feasibility and reduced their income to zero. Her family is now only able to produce enough food for their own use.

Zeina suffers from diabetes and cardiac problems that caused her several heart attacks. Her diabetic condition lead to the amputation of her leg, ending her farming days. Zeina needs to go for a diabetes test every day. "I need assistance to go anywhere my heavy weight makes it difficult for me to make the daily trips to the lab. I used to support my family in agriculture but I am unable to do it now. I feel helpless", she explains. On 26 November, IOM provided Zeina with a glucometer device and strips boxes. Now she no longer needs to go to the lab for testing, she can do it in the comfort of her home.



● **LEBANON**

1.02 million refugees
in Lebanon as of 30 September 2016

361,851 Assisted | Targeted 360,440



IOM Funding Requested	■■■■■■■■■■	USD	45,057,000
Funding Received	■	USD	3,673,183

IOM PRESENCE

7 Locations

143 Staff

- 17 International
- 126 National

Figures reported below are from activities in 2016
(↑ indicates progress made in the reporting period)

- HEALTH ASSISTANCE**
35,409 (2,098↑) beneficiaries
- PSYCHOSOCIAL SUPPORT**
10,759 (1,176↑) beneficiaries
- LIVELIHOOD ASSISTANCE**
1,804 (80↑) beneficiaries
- TCN EVACUATED**
116 individuals
- PROTECTION**
Transit Assistance
392 (13↑) beneficiaries
- NFI DISTRIBUTION**
6,234 beneficiaries
- SHELTER SUPPORTS & REHABILITATIONS**
14,670 beneficiaries
- SOCIAL STABILIZATION**
4,022 beneficiaries

Health Assistance in Lebanon

IOM started supporting three primary health care centres (PHCs), 1 each in Bekaa, Nabatieh and the North. The centres provide subsidized medical services to Syrian refugees, Lebanese returnees from Syria, and vulnerable Lebanese host community members. The main services provided include:

- Subsidized medical consultations and diagnostic tests;
- Free acute and chronic medications for Taalabaya centre;
- Community outreach and health education sessions in PHCs.

During the reporting period 2,098 beneficiaries received medical services.

Psychosocial Support

During November, IOM organized various psychosocial support activities (storytelling, recreational activities, and artistic mediation activities and support group sessions for 1,176 refugees of which 43% are women, 55% are children and youth and 2% are men. The psychosocial activities are organized at Dari Recreational and Counselling Centre in Baalback, Bekaa, and through outreach mobile teams in Bekaa and South of Lebanon.



Artistic mediation activities for Syrian women in South Lebanon.
(Photo: © IOM Lebanon 2016)

Through Their Eyes

Mohamad, a 27-year-old Syrian, fled his home in Al Hassakah upon the outbreak of the Syria Crisis in March 2011 seeking refuge in Beirut. As he had no economic resources, Mohamad was forced to find income through the informal/temporary labour market to provide for his family.

Visiting a friend in Nabatieh, Mohamad learned of IOM's Community Support Project (CSP) that aims to build the capacities of communities affected by the Syria Crisis through the creation of job opportunities and the provision of basic services. He registered for the CSP at the municipality of Nabatieh, and was later contacted by IOM for assessment and enrolment. "I was very happy when I received the call, it has been a long while with no work and I had to pay my debts", he said. He is hoping that CSP will be extended so his living conditions will further improve allowing him to bring his family to live with him in Nabatieh.



(Photo: © IOM Lebanon 2016)

● **IRAQ**

228,894 refugees
in Iraq as of 30 November 2016

60,080 Assisted | Targeted 313,553



IOM Funding Requested ██████████ USD 20,434,591
Funding Received ■■■ USD 4,200,000

IOM PRESENCE

7 Locations

91 Staff

10 International
81 National

Figures reported below are from activities in 2016
(↑) indicates progress made in the reporting period

-  **TRANSPORTATION SERVICES**
475 (256↑) beneficiaries
-  **NFI DISTRIBUTION**
28,621 beneficiaries
-  **HEALTH ASSISTANCE**
2,091 (187↑) beneficiaries
-  **LIVELIHOOD ASSISTANCE**
645 beneficiaries
-  **COMMON SERVICES**
27,580 (3,264↑) beneficiaries

Health Assistance in Dohuk

IOM's emergency health team is providing Syrian refugees in camps with awareness sessions on health topics including general personal hygiene, as well as signs and symptoms, modes of transmission, treatment and preventive measures of communicable diseases. Community leaders and focal points have been selected to transfer the key health messages to camp population. During the reporting period, IOM reached 187 beneficiaries (63 females and 124 males) in Akre camp, Dohuk.

Vocational Training at Swedish Academic for Training (SAT)

Vocational training programme at SAT continued in November and will be completed by mid-December 2016. Courses include, Auto-mechanics, English language courses, and computer literacy. Graduation ceremony is planned for 20 December. Graduates will receive start-up tools and certificates from the Ministry of Labour and Social Affairs (MoLSA). In addition, IOM's Business Development Services team held an information session at SAT to inform beneficiaries about training programmes offered by IOM. Beneficiaries interested in the trainings will be registered in the coming weeks.



(Photos: © IOM Iraq 2016)

● **JORDAN**

655,404 refugees

in Jordan as of 4 December 2016

306,501 Assisted | Targeted 464,454



IOM Funding Requested	■■■■■■■■■■	USD	7,518,000
Funding Received	■■■	USD	2,300,000

IOM PRESENCE

6 Locations

181 Staff

9 International
172 National

Figures reported below are from activities in 2016
(↑) Indicates progress made in the reporting period

-  **TRANSPORTATION SERVICES**
27,126 (109↑) beneficiaries
-  **HEALTH ASSISTANCE**
278,955 (23,736↑) beneficiaries
-  **CAPACITY BUILDING**
420 (24↑) beneficiaries

Training on Humanitarian Border Management (HBM) and Counter-trafficking for Border Guards

From 6 to 10 November, the final HBM training out of a series of four trainings was conducted. Twenty-four participants attended the training which covered topics such as human rights international legal framework, and counter-trafficking in addition to HBM. One of the days of the training was delivered by three border guards who had received a previous Training of Trainers with IOM on HBM. In their training, they focused on the provision of humanitarian assistance to Syrian refugees and the need to respect and uphold humanitarian principles during interactions with Syrian refugees.



(Photos: © IOM Jordan 2016)

Round Table Discussion on Humanitarian Border Management (HBM)

On 15 November, a round table discussion on HBM took place at the Crowne Plaza Hotel at the Dead Sea and funded by the Government of Japan. The objective of the round table discussion was to present the work of the UN and INGOs on the provision of humanitarian assistance; offer an overview of the various areas of work, including cross border and the response at the borders; and discuss related challenges and ways to overcome them. Participants within the discussion included: government officials, UN, and INGOs. In attendance of the round table discussion was: the Ambassador of Japan to Jordan, Mr Shuichi Sakurai; the UN Humanitarian Coordinator, Mr Edward Kallon; the Chief of Mission of IOM Jordan, Mr. Enrico Ponziani; and the Head of the International Relations and Organizations Department in the Jordanian Ministry of Foreign Affairs and Expatriates, Ms. Lina al-Hadid.



Through Their Eyes

A 17-year-old woman who came to Jordan four years ago won the first award in her life when she participated in PLURAL+ Film Festival, an initiative of the UN Alliance of Civilisations and IOM. Walaa, who is originally from Dara'a in south Syria and took refuge in Jordan along with her family of 10 four years ago, needed to express what had happened to her and to tell her story. She participated in a training course on filmmaking for girls organised by the International Rescue Committee, which provided her with the tools to do exactly that and to tell her story through the short film 'The Girl whose Shadow Reflects the Moon'. Walaa believes that a combination of her hobbies helped her to produce a good video, through which she wanted to encourage women to speak about problems they face; to tell them that they should not stay silent when they face gender-based violence, and that certain messages are easier to express through art.

TURKEY

2.75^{million} refugees
in Turkey as of 03 November 2016

302,447 Assisted | Targeted 230,450



IOM Funding Requested ██████████ USD 28,060,000
Funding Received ██████ USD 17,961,777

IOM PRESENCE

8 Locations

93 Staff

19 International
74 National

Supporting the Well-being and Cohesion of Syrian Refugees and their Host Communities

Since October 2016, IOM has been rehabilitating small shelter units in Akcakale, Bozova, Harran and Suruc districts, Sanliurfa. Of about 1,500 shelter units in the area, IOM initially selected 215 shelter units - where 250 Syrian families (about 1,250 individuals) are residing - for rehabilitation based on the residing households' vulnerabilities and shelter conditions. As of 30 November 2016, IOM has completed the rehabilitation of 70 shelter units which accommodate 362 individuals, and 30 additional shelter units are currently under repair. On average, 30 shelter units have been rehabilitated per week.

IOM will complete rehabilitation of small shelter units by the end of December 2016 to provide an adequate and safe living environment for vulnerable Syrians before the winter months.



(Photo: © IOM Turkey 2016)

Figures reported below are from activities in 2016

(↑) indicates progress made in the reporting period

* revised/adjusted figures from last reporting period based on retroactive database consolidation

NFI NFI DISTRIBUTION
150,480 (9,932↑) urban refugees

TRANSPORTATION SERVICES
37,245 (2,460↑) urban refugees

SCHOOL TRANSPORTATION
8,818* urban refugees

FOOD ASSISTANCE
6,000 Syrian refugees

CAPACITY BUILDING
180 (21↑) beneficiaries

HEALTH ASSISTANCE
40,396 (3,533↑) beneficiaries

PSYCHOSOCIAL SUPPORT
20,340 (3,357↑) beneficiaries

LEGAL ASSISTANCE
2,183 (496↑) beneficiaries

CASE MANAGEMENT
3,774 (1,084↑) cases

LIVELIHOOD ASSISTANCE
18,215 (3,530↑) beneficiaries

EDUCATION
2,365 beneficiaries

WASH
5,634 beneficiaries

VOUCHER PROGRAMME
6,847 beneficiaries

Through Their Eyes



(Photo: © IOM Turkey 2016)

Emal, 5, and Sibal, 7, are sisters living with their family in Gaziantep, Turkey. Emal was born with a cleft lip, a birth defect where there is a congenital split between the upper lip into the nose. "Before the surgery, she would be terrified of eating because it would usually end up coming out of her nose," recalls Fatma, her mother. While easily treatable through surgery, the family had no access or means to have the surgery carried out while living in Aleppo because of unavailability of medical facilities and volatile security.

Upon reaching Gaziantep, their family searched for a doctor to carry out the needed surgery. While medical care is offered to Syrian refugees within the country, the hospitals in the city were not able to accommodate Emal. They were referred to a hospital in Ankara instead. Unfortunately, they had no means of travelling to the Turkish capital. Eventually, their case was referred to IOM which arranged transportation for the entire family to Ankara where Emal underwent the procedure. Today, Emal's bright smile shows no visible signs of her former cleft lip.

While her younger sister is now fully recovered from her surgery, Sibal recently faced a challenge of her own - how to get to school. "She is old enough to be in school but it's too far away from our home and we have no way to get her there. We have no car or money for transportation," says Fatma. Following up on the family's case, IOM also began providing school transportation to the seven year old. "It's really amazing what they have done for my two girls," says the happy mother while she packs Sibal's pink backpack for school as the bus waits outside for her.

EGYPT

115,204 refugees

in Egypt as of 31 October 2016

7,015 Assisted | Targeted 230,040



IOM Funding Requested ██████████ USD 3,550,000
 Funding Received ■ USD 400,000

IOM PRESENCE

1 Location

6 Staff

- 1 International
- 5 National

Figures reported below are from activities in 2016
 (↑) indicates progress made in the reporting period

- NFI DISTRIBUTION**
2,207 urban refugees
- HEALTH ASSISTANCE**
2,843 (450↑) beneficiaries
- PSYCHOSOCIAL SUPPORT**
275 (36↑) beneficiaries
- LIVELIHOOD ASSISTANCE**
328 (12↑) beneficiaries
- CAPACITY BUILDING**
127 beneficiaries

Health Assistance and Psychosocial Support
 An NGO (Syria Al Gad) which is being supported by IOM to establish a health care clinic to serve refugees at Al Obour City one of the main asylum areas in greater Cairo. During the reporting period, the NGO provided 374 individuals with health examination, free medicines and free laboratory services. In addition, recreational activities for 36 Syrian children were conducted to provide them with a safe space for them to play and promote their psychosocial well-being.



Top Left: Syria Al Gad Laboratory.
 Bottom Left: Syria Al Gad medicines store.
 Bottom Right: One of Syria Al Gad's examination room. (Photos: © IOM Egypt 2016)

IOM Regional Response to the Syria Crisis is funded and supported by:

