

REPORTING PERIOD | **March 2017**



Highlights

Graduates of the sweet making and business management skills training, attend the opening of the sweet factory in Domiz camp, Iraq.

(Photo: © IOM Iraq 2017)

● **Syria:** In March, IOM completed rehabilitation works in eight makeshift and sub-standard shelters in the Idleb benefiting 52 IDP families. In addition, IOM teams in Hama, Homs, Latakia, and Tartous distributed life-saving NFIs to over 38,000 displaced persons and returnees.

● **Turkey:** During the reporting period, IOM distributed 28 types of in-kind grants to 300 Syrian families living in southeast Turkey. Furthermore, IOM conducted two trainings on Women's Health, Family Planning and Gender at the Kecioren Migrants Service Centre in Ankara.

● **Lebanon:** In coordination with FAO, IOM distributed bread-making kits and food-transformation kits to 500 Lebanese returnee households in Akkar. Furthermore, 975 children received psychosocial support through recreational, artistic mediation, and athletic activities organized in shelters in the south and in Dari centre, Bekaa.

● **Iraq:** To increase refugees' access to internet and technology resources in the camps, IOM has established five Community Technology Access (CTA) centres, in Dohuk and Erbil. In March, over 1,800 beneficiaries benefited from CTA services.

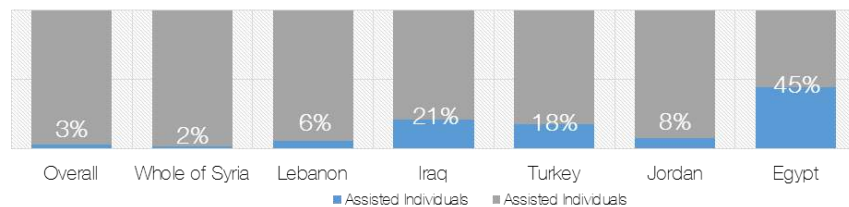
● **Jordan:** 24 March marked World Tuberculosis Day. IOM implemented awareness-raising and detection sessions in refugee camps, urban and hard-to-reach areas through volunteer community health workers and follow up treatment of diagnosed patients through directly observed treatment protocols.

● **Egypt:** During the reporting period, IOM provided psychosocial support kits to three schools to be distributed among children living in 10th of Ramadan City. Moreover, IOM distributed non-food items to over 3,700 families in greater Cairo.

IOM PRESENCE

6 Countries
56 Locations
899 Staff
86 International
813 National

Number of Assisted Individuals (2017)



17.3 million

Targeted individuals

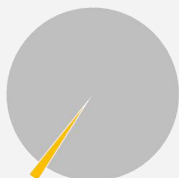
541,948

Assisted individuals

352,109 inside Syria

FUNDING Overview 2017

USD **233 million**
total requirements



2%
received

USD **4.3 million**
funding received

Key Sectors of Assistance in 2017

NFI Distributions

304,619
Total individuals assisted
5,284,171 since the beginning of the crisis

Health

78,789
Total individuals assisted
2,086,035 since the beginning of the crisis

Transportation Assistance

15,262
Total individuals assisted
763,550 since the beginning of the crisis

Shelter

52,114
Total individuals assisted
361,260 since the beginning of the crisis

Psychosocial Support

4,275
Total individuals assisted
300,963 since the beginning of the crisis

Livelihood

22,082
Total individuals assisted
133,655 since the beginning of the crisis

CONTACTS

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● WHOLE OF SYRIA OPERATIONS

Whole of Syria operations includes all activities coordinated from inside Syria and cross border activities.

6.3 million IDPs • 13.5 million Persons in Need
in Syria as of March 2017

352,109 Assisted | Targeted 15,722,147



IOM PRESENCE

16 Locations

- 14 Governorates of Syria
- 2 Amman & Gaziantep

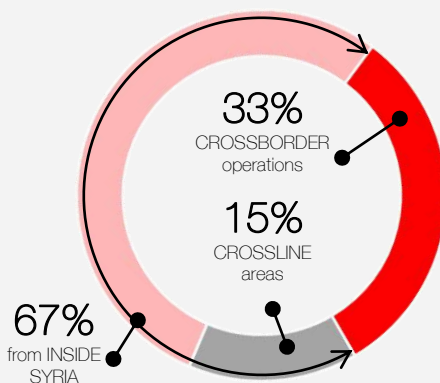
229 Staff

- 5 International
- 224 National

84 Staff

- 29 International
- 55 National

Response by number of individuals assisted with NFI distributions and **type of operations** (July 2014 - March 2017)



IOM Funding Requested ██████████ USD 117,794,530
Funding Received -

Figures reported below are from activities in 2017
(↑) indicates progress made in the reporting period

NFI **NFI DISTRIBUTION**
286,270 (141,880↑) IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.

SHELTER SUPPORTS & REHABILITATIONS
52,114 (7,863↑) beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.

HEALTH ASSISTANCE
2,262 (976↑) IDPs and affected individuals. Assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static and mobile).

MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)
680 IDPs. Activities include training programmes delivered to MHPSS professionals and humanitarian workers.

EARLY RECOVERY & LIVELIHOOD ASSISTANCE
4,541 (752↑) beneficiaries. Activities include workshops for IDPs-made NFIs, cash-for-work, as well as provision of livelihood assets.

CAPACITY BUILDING
85 beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and monitoring and evaluation.

TCN EVACUATED
2 (1↑) third country nationals have been repatriated.

WATER, SANITATION AND HYGIENE (WASH) SERVICES
6,135 (6,135↑) beneficiaries. Activities include restoration of sustainable WASH services and provision of life-saving WASH assistance.

LOGISTICAL SUPPORT
In March, 122 trucks contracted in Jordan; over 27.4m³ of goods prepositioned in Gaziantep. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria, as well as prepositioning goods in IOM warehouses in Gaziantep.

FAMILY ASSISTANCE PROGRAMME (FAP)
12,589 beneficiaries in March. FAP services include information services and document completeness checks, integration classes, and assistance with family reunification visa applications.

615,847 Individuals received NFI distributions in **hard to reach** areas (July 2014 - March 2017)

74% of NFIs distribution were directly **monitored by IOM** Staff by no. of beneficiaries (July 2014 - March 2017)



Early Recovery and Livelihood Interventions

During the reporting period, 684 individuals benefitted from IOM's early recovery and livelihood activities. Under the handmade carpet project, 84 women in Rural Damascus and Lattakia received individual looms each, in addition to raw materials, accessories, and stationery that will last the women for four months enabling them to start up a business. In addition, IOM distributed mushroom planting toolkits including equipment, seeds, and instructions to 18 vocational trainees; 91 individuals will directly benefit from this activity. Furthermore, 509 IDPs and host community members are currently working in the Cash-for-Work (CfW) programme producing bricks for construction of housing units in Tartous.

IOM continues to work on the shelter rehabilitation project to provide adequate shelter solutions to 300 households living in makeshift and sub-standard housings in the Idleb. In March, rehabilitation works were completed in eight out of 37 locations and the first 52 IDP families moved into the new shelters. Starting from January 2017, the project has also provided CfW opportunities to 50 skilled and unskilled labours, which eventually contributed to improving the livelihood of 266 individuals.



Photo: © IOM Syria 2017

Targeting four IDP camps in the districts of Atimah, Selqin and Sonsmahin, IOM has worked to boost livelihood activities inside the camps through the establishment of market areas and provision of skills training. Starting from March, 48 IDPs residing in three camps enrolled in farmer training and 20 IDPs started to participate in various vocational training such as tailoring, electronic device maintenance, hairdressing, motorcycle repairing and aluminium workshops.

Through Their Eyes

"I used to be a business owner supervising many employees. Now I'm a displaced person waiting in line for humanitarian assistance. Fifty years of my entire life's work has gone up in smoke." Hatem is one of the thousands of Syrian IDPs residing in Idleb. When he and 14 other family members first fled to Idleb, the whole family stayed in one small tent, which provided them little protection from the elements. In spite of the hardship, Hatem was determined and took any work he could find to get a better shelter for his family.

He recently found a small two-room shelter in an empty concrete building but did not have enough money to buy any furniture. IOM assisted Hatem's family with essential non-food items, including mattresses and a heater. Now, they are no longer sleeping on the cold concrete floor and can pass the winter in a warmer apartment. "My dream is to return to my city, my work and my house where I spent nearly 50 years and have the most beautiful memories with my family and children."

TURKEY

3 million refugees
in Turkey as of 30 March 2017

102,949 Assisted | Targeted 576,635



IOM Funding Requested ██████████ USD 59,845,000
Funding Received USD 3,704,328

IOM PRESENCE

10 Locations

120 Staff

21 International
99 National

Awareness-raising Sessions on Women’s Health

During the month of March, IOM facilitated two 3-day trainings on Women’s Health, Family Planning and Gender at the Kecioren Migrants Service Centre in Ankara. A total of 25 female migrants from Iraq and Syria participated in the training and the participants’ age ranged between 20 and 45 years old. The training primarily aimed to raise female migrants’ awareness of Health Rights and Reproduction Rights by introducing birth control methods and the most common women diseases, and by emphasizing the importance of planned pregnancy, ante- and postnatal care. The training also had great significance in empowering female migrants and refugees by dealing with issues of early marriage, domestic violence and gender, and providing them an arena to discuss such issues.

Livelihood Support in South East Turkey

In March, IOM’s livelihoods team distributed 28 different types of in-kind grants (livelihood toolkits) to 300 Syrian families living in southeast Turkey. The beneficiaries were selected based on their skills, household size and income level through two rounds of assessments. After initial interviews, IOM worked with the beneficiaries to create a viable business development plan targeting the markets in Gaziantep, Hatay and Sanliurfa.

Each toolkit was tailored to the specific needs of every single beneficiary’s profession. An informative brochure was also provided at distributions to better inform beneficiaries on available livelihood assistance and the procedure of receiving a permission or license to open a small business in Turkey. The provided assistance will directly benefit over 1,800 Syrian individuals in southeast Turkey by enabling them to have a steady income, strengthening their resilience and reducing their dependence on humanitarian aid.



Photo © IOM Turkey 2017

Figures reported below are from activities in 2017
(↑) indicates progress made in the reporting period
*revised/adjusted figures from last reporting period based on retroactive database consolidation

- NFI** NFI DISTRIBUTION
10,309 (4,890↑) urban refugees
- TRANSPORTATION SERVICES**
2,137 urban refugees
SCHOOL TRANSPORTATION
12,139 urban refugees
- FOOD ASSISTANCE**
6,000 Syrian refugees
- CAPACITY BUILDING**
217 (2↑)* beneficiaries
- HEALTH ASSISTANCE**
7,452 (2,477↑) beneficiaries
- CASE MANAGEMENT**
341 (36↑) cases
SOCIAL SUPPORT SERVICES
966 (376↑)* beneficiaries
- LIVELIHOOD ASSISTANCE**
10,708 (3,815↑)* beneficiaries
- EDUCATION**
2,365 beneficiaries
- WASH**
2,840 (930↑) beneficiaries
- VOUCHER PROGRAMME**
16,108 (257↑) beneficiaries

Through Their Eyes



Photo: © IOM Turkey 2017

“When we first came to Turkey four years ago, we had nothing,” said 18-year old Diya. She and her family are ones of the nearly three million Syrian refugees who have fled to Turkey seeking safety. “We left Syria empty-handed without any savings,” said Diya’s father. “Over time, we got used to the life as refugees, but we are still struggling to get by.”

One day, Diya discovered her new passion: copper engraving. Diya met a Turkish woman who is a professional copper engraver. Fascinated by this art, Diya has worked with the woman as an apprentice for the past three years, learned new skills and showed a real talent. In her small town, Diya has become a local celebrity as everyone wants to see her newest piece of work. “She loves shaping copper and can spend days making handicrafts. She is an artist,” the father smiled proudly.

Although Diya’s skills exceeded those of apprentices, she still did not have tools to start her own business. Through IOM in-kind grants project, Diya was provided with all tools necessary to start her own copper engraving business. “Now, I can be a professional copper engraver and help my family”, Diya said. “I want to excel my skills further because I love it very much”.

● **LEBANON**

1.01 million refugees
in Lebanon as of 31 December 2016

14,229 Assisted | Targeted 271,428



IOM Funding Requested ██████████ USD 36,045,600
Funding Received -

IOM PRESENCE

7 Locations

303 Staff

12 International
291 National

Figures reported below are from activities in 2017
(↑) indicates progress made in the reporting period

**revised/adjusted figures from last reporting period based on retroactive database consolidation

HEALTH ASSISTANCE
5,262 (1,695↑) beneficiaries
PSYCHOSOCIAL SUPPORT
3,248 (1,149↑)* beneficiaries

TCN EVACUATED
1 individual

PROTECTION
Transit Assistance
260 (60↑) beneficiaries

NFI NFI DISTRIBUTION
904 beneficiaries

Livelihood Assistance through Agricultural Production

On 24 and 25 March, in collaboration with the Food and Agriculture Organization of the United Nations (FAO), IOM distributed 300 bread-making kits and 200 food-transformation kits (includes jars, pots, plastic bowls, gas, sugar, vinegar, olive oil and other items needed to create things such as pickles, fruit jam and other food transformation products) to 500 IOM-registered Lebanese returnee households in Wadi Khaled, Akkar. This assistance aims to relieve the suffering of Lebanese returnees and host communities through the recovery of smallholder agricultural production.



(Photos: © IOM Lebanon 2017)

Mental Health and Psychosocial Support

During the reporting period, psychosocial activities were implemented by Dari Centre staff and the IOM outreach team. The activities that were delivered inside the centre aimed to train, enhance, and develop the volunteers' skills in topics related to: women and child protection, domestic violence, and violence against women and its negative impact on the family. During four site visits to the Syrian refugees' shelters, several sessions on protecting women from violence and early marriage, the negative impacts of early marriage, and protecting children from violence were delivered. A total of 164 individuals participated in these activities. Furthermore, recreational, artistic mediation, and athletic activities were conducted for children in Dari Centre; a total of 118 children participated.



(Photos: © IOM Lebanon 2017)

● **IRAQ**


236,772 refugees
in Iraq as of 31 March 2017

7,026 Assisted | Targeted 33,308




IOM Funding Requested ██████████ USD 8,923,186
Funding Received USD -


School Transportation Services 2017



15
BUSES
used for movements



283
INDIVIDUALS
received transportation assistance



69%
of individuals assisted through transportation services are **FEMALE**

Common Services (Technology Access Centres)

To increase refugees' access to internet and technology resources in the camps, IOM has established five Community Technology Access (CTA) centres, one in Dohuk (Domiz camp), and four in Erbil (Darashakran, Kawergosik, Qushtapa and Basirma camps). Each CTA centre consists of two caravans (one for males and another for females). In March, 1,531 beneficiaries (594 females and 937 males) benefited from CTA services in Erbil, and 297 beneficiaries (93 females and 204 males) in Dohuk.

IOM PRESENCE

16 Locations

90 Staff

9 International
81 National

Figures reported below are from activities in 2017
(↑) indicates progress made in the reporting period
**revised/adjusted figures from last reporting period based on retroactive database consolidation*

 **SCHOOL TRANSPORTATION**
283 (283↑)* beneficiaries

 **HEALTH ASSISTANCE**
192 (36↑)* beneficiaries

 **LIVELIHOOD ASSISTANCE**
232 (57↑)* beneficiaries

 **COMMON SERVICES**
6,319 (1,828↑) services (e.g. CTA) offered



IOM continues to provide daily transportation assistance to schools for Syrian refugee students in Dohuk. In March, 283 students (195 females and 88 males) benefited from this service. (Photo: © IOM Iraq 2017)

Training for Employment and Small Business Support

On 5 March, 10 female heads of households living in Domiz Camp completed their training on sweet making and business management skills. The Board of Relief and Humanitarian Affairs (BRHA), camp management, as well as representatives of UNDP, UNHCR and local NGOs took part in the graduation ceremony and the opening of the sweet factory at Domiz Camp 1.

Furthermore, between 1 and 31 March, IOM procured and delivered equipment for a construction workshop in Domiz camp; a wheat fibre factory and fast food shop in Sulaymaniyah benefitting a total of 19 individuals.



(Photos: © IOM Iraq 2017)



● **JORDAN**

658,015 refugees

in Jordan as of 05 April 2017

54,402 Assisted | Targeted 705,317



IOM Funding Requested	■■■■■■■■■■	USD	9,565,000
Funding Received		USD	612,650




IOM PRESENCE

6 Locations

68 Staff

9 International
59 National

Figures reported below are from activities in 2017
(↑) Indicates progress made in the reporting period

-  **TRANSPORTATION SERVICES**
443 (310↑) beneficiaries
-  **HEALTH ASSISTANCE**
53,950 (18,362↑) beneficiaries
-  **CAPACITY BUILDING**
9 beneficiaries

National Country Strategy for Combatting Trafficking in Persons

During the month of March, IOM participated in the second and third workshops for updating the national country strategy for combatting trafficking in persons. The first workshop took place in January 2017. The second workshop took place from 6 to 7 March and the third workshop was held from 29 to 30 March; these events were held in Amman.

IOM has been an active participant in this process alongside UN agencies, government officials and civil society organizations including: Tamkeen, Jordanian Women’s Union, Counter-Trafficking Unit, Ministry of Labour, Ministry of Justice, Ministry of Interior, and Ministry of Social Development.

School Transportation in Azraq Camp

The key objective of this project is to improve access to formal education for refugees within Azraq camp by addressing two of the factors which contribute to the increase of school dropout rates: the lack of free and regular transportation services for students inside the camp, and protection issues associated with the lack of transportation. As of 31 March 2017, IOM continued registering Syrian students and Syrian assistant teachers in Villages 2, 3, 5, and 6. So far, 7,365 students have been registered between the different villages. Transportation is now being offered to all registered students, with the service starting in late March in Village 5, and covers the three schools providing formal education in Azraq camp. By registering Syrian assistant teachers, this enables them to benefit from this service within the camp; currently, 49 teachers have been registered.



(Photo: © IOM Jordan 2017)



(Photo: © IOM Jordan 2017)

By registering Syrian assistant teachers, this enables them to benefit from this service within the camp; currently, 49 teachers have been registered. This project also contributes to livelihoods programs, particularly Cash-for-Work (CfW), through providing income generating opportunities for Syrians living in Azraq camp; through this project, up to 100 Syrian volunteer escorts will benefit from the CfW programme. The school transportation project uses an IOM developed system to register and monitor the students utilizing the service. Each student has been provided with a card containing a unique QR code and IOM volunteer escorts use tablets to read the codes and keep track of the children that are in the bus for each trip.

World Tuberculosis (TB) day

24 March marked the World Tuberculosis Day. Together with WHO and specialized NGOs, IOM is one of the main partners of the Ministry of Health in its efforts to eradicate TB in Jordan. IOM implements awareness and detection sessions in refugee camps, urban and hard-to-reach areas through volunteer community health workers and follow up treatment of diagnosed patients through directly observed treatment (DOT) protocols.

On World TB Day, IOM distributed t-shirts and caps with awareness-raising messages and organized ad-hoc sessions in Amman and Za’atari camp. On 23 March, a conference took place in Amman hosted by the Ministry of Health to share the latest data on TB in Jordan and to reward the institutions fighting TB in the country. IOM Chief of Mission, Mr. Enrico Ponziani, and IOM regional MHD director, Dr. Aleksander Galev, attended the event together with the TB team. Mr. Ponziani delivered a speech and received a reward on behalf of IOM.



(Photo: © IOM Jordan 2017)

EGYPT

120,154 refugees

in Egypt as of 28 February 2017

11,233 Assisted | Targeted 25,227



IOM Funding Requested ██████████ USD 1,111,000
 Funding Received USD -

IOM PRESENCE

1 Location

5 Staff

- 1 International
- 4 National

Figures reported below are from activities in 2017
 (↑) indicates progress made in the reporting period

- NFI** NFI DISTRIBUTION
7,136 (3,779↑) beneficiaries
- HEALTH ASSISTANCE**
3,633 (450↑) beneficiaries
- PSYCHOSOCIAL SUPPORT**
347 (200↑) beneficiaries
- LIVELIHOOD ASSISTANCE**
115 (60↑) beneficiaries

Distribution of Psychosocial Support (PSS) Kits

During the reporting period, IOM through an implementing partner (Al Rashad CBO) provided PSS kits containing educational and art materials (such as educational books and stories for kids, art materials, puzzles, and painting books) to three schools in 10th of Ramadan City.

These kits will support the psycho-social wellbeing of 200 Syrian and Egyptian children residing in a very poor section of 10th of Ramadan City.



(Photo: © IOM Egypt 2017)

Non-Food Item Distribution

Between 1 and 31 March, IOM through its implementing partners (Syria al Ghad and Refuge Egypt) distributed NFIs such as school bags, diapers, and personal and home hygiene kits. A total of 3,779 families including Syrian refugees (2,350) and host community members (1,429) in greater Cairo benefitted from this intervention.



(Photo: © IOM Egypt 2017)

Livelihood Support for Syrian Refugees and Host Communities

In March, IOM provided 60 individuals (42 Syrians and 18 Egyptians) 10th of Ramadan, 6th of October, and Obour with apprenticeship grants to encourage them to start a business, as well as continue with On-the-Job Training (OJT) training programmes offered by their employers. These grants complement the minimum salary offered by employers, allowing the grant candidates to make a decent wage to support themselves and their families.

Through Their Eyes

Safaa El-Khadrawy (35) is a single mother and has lived in Egypt since 2012. Due to political complications, her husband still lives in Syria. Safaa has three young girls and is also taking care of her old mother who is suffering from chronic diseases.

Safaa has always been ambitious and looks forward to continue her career. When in Syria, she was working in the medical sector as an admin officer for 15 years. During a visit by IOM, Safaa was identified and selected to participate in the first round of soft skills training. During the three-day training, she was a role-model for commitment and dedication. After the training, IOM's project team nominated her to the Misr October Foundation, and was offered a position after her first interview. She was hired as admin assistant at EGP 1,200 (approx. USD 67). After a few weeks, she was promoted to project coordinator and her salary jumped to EGP 2,000 (USD 111).

Thanks to the support provided through IOM's livelihood project, Safaa is much happier and feels more secure and is able to provide for her family.

IOM Regional Response to the Syria Crisis is funded and supported by:

