



Highlights

IOM organized a visit to a museum encouraging positive interactions between Syrian refugees and Turkish host community members.

(Photo: © IOM Turkey 2017)

● **Syria:** In January, 85 individuals from NGOs, local authorities and implementing partners participated in three capacity building training sessions on mental health and psychosocial support, gender-based violence, child protection, and principles of administrative and financial work. Additionally, IOM launched a shelter rehabilitation project in Idlib aiming to provide safe and adequate shelter solutions to about 300 IDP families.

● **Turkey:** In January, IOM organized learning and educational, awareness-raising, and intercultural activities for refugee and host communities; over 4,000 Syrian refugees and Turkish host community members from Hatay and Istanbul participated.

● **Lebanon:** During the reporting period, nearly 3,000 Syrian women, men, youth, and children participated in IOM's psychosocial support activities including storytelling, recreational activities, and artistic mediation activities, and support group sessions. The psychosocial activities were organized at Dari Recreational and Counselling Centre in Baalback, Bekaa, and through outreach mobile teams in Bekaa and South of Lebanon.

● **Iraq:** In January, equipment and tools were delivered to over 40 beneficiaries to help them set up their businesses in Erbil, Dohuk, and Sulaymaniyah. In addition, IOM in coordination with the Swedish Academy for Training is offering online English language courses at four camps in Erbil governorate: Basima, Darashakran, Kawergosik, and Qushtapa.

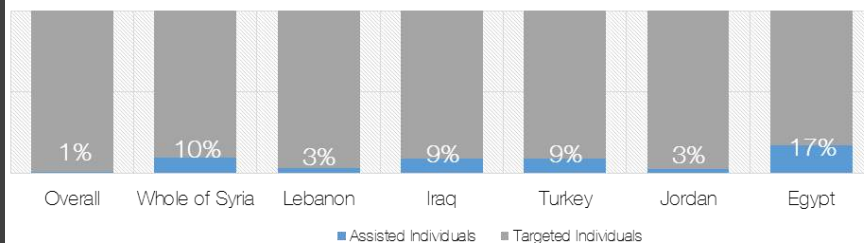
● **Jordan:** In coordination with WFP, UNHCR and UNICEF, IOM distributed non-food items to 15,500 Syrian refugee households living in Ruqban and Hadalat at the north-eastern Syrian-Jordanian border.

● **Egypt:** IOM assisted in the renovation and expansion of a medical centre in Cairo which provides free and low-cost medical services for Syrian refugees and host communities. Additionally, IOM provided over 3,300 individuals with non-food items.

IOM PRESENCE

6 Countries
55 Locations
857 Staff
84 International
773 National

Number of Assisted Individuals (2017)



17.33 million
Targeted individuals

1,638,792
Assisted individuals

1,551,655 inside Syria

FUNDING Overview 2017

USD **233 million**
total requirements



1%
received

USD **3.4 million**
funding received

Key Sectors of Assistance in 2017

NFI Distributions

90,895
Total individuals assisted
5,071,447 since the beginning of the crisis

Health

25,361
Total individuals assisted
1,510,111 since the beginning of the crisis

Transportation Assistance

1,454,913
Total individuals assisted
12,438,903 since the beginning of the crisis

Shelter

13,235
Total individuals assisted
322,381 since the beginning of the crisis

Psychosocial Support

10,180
Total individuals assisted
306,741 since the beginning of the crisis

Livelihood

5,625
Total individuals assisted
62,606 since the beginning of the crisis

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● **WHOLE OF SYRIA OPERATIONS**

Whole of Syria operations includes all activities coordinated from inside Syria and cross border activities.

6.3 million IDPs • 13.5 million Persons in Need in Syria as of January 2017

1,551,655* Assisted | Targeted 15,722,147



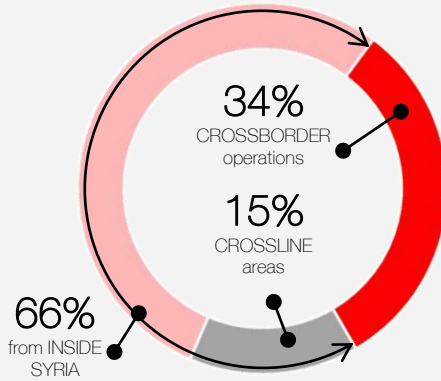
IOM PRESENCE

16 Locations
14 Governorates of Syria
2 Amman & Gaziantep

225 Staff
4 International
221 National

71 Cross Border Staff
28 International
43 National

Response by number of individuals assisted with NFI distributions and **type of operations** (July 2014 - January 2017)



556,866 Individuals received NFI distributions in **hard to reach** areas (July 2014 - January 2017)

73% of NFIs distribution were directly **monitored by IOM** Staff by no. of beneficiaries (July 2014 - January 2017)



IOM Funding Requested	██████████████	USD	117,794,530
Funding Received		USD	3,473,067

Figures reported below are from activities in 2017
(↑) indicates progress made in the reporting period

NFI **NFI DISTRIBUTION**
83,094 (83,094↑) IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.

SHELTER SUPPORTS & REHABILITATIONS
13,235 (13,235↑) beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.

HEALTH ASSISTANCE
826 (726↑) IDPs and affected individuals. Assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static and mobile).

MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)
Activities include training programmes delivered to MHPSS professionals and humanitarian workers.

LIVELIHOOD ASSISTANCE
1,945 (1,945↑) beneficiaries. Activities include workshops for IDPs-made NFIs, cash-for-work, as well as provision of livelihood assets.

CAPACITY BUILDING
85 (85↑) beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and monitoring and evaluation.

COMMON TRANSPORT SERVICES
1,452,469 (1,452,469↑) direct and indirect beneficiaries. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria.

TCN EVACUATED
1 (1↑) third country nationals have been repatriated.

Shelter Rehabilitation in Idleb

During the month of January, IOM launched a shelter rehabilitation project in Idleb governorate aiming at providing a safe and adequate shelter solution to about 300 IDP families in the region. The project specifically targeted those who are residing in makeshift camps and improvised shelters in substandard conditions. Of the targeted 37 locations in Idleb, rehabilitation works have been completed in 13 locations in Mhambel sub-district of Ariha, including instalment of WASH facilities, separation of rooms with plastic sheets and wood frames, rehabilitation of sewage system, and instalment of external walls. Since December 2016, 34 Syrian workers were hired as both skilled and unskilled labour force for the rehabilitation works. In sum, a total of 189 individuals – 34 workers and their 155 family members – benefited from this short-term employment opportunity.



Capacity Building Support in Tartous

IOM's psychosocial support unit conducted a capacity building training on MHPSS and Art-based psychosocial support. From 14 to 21 January, 29 individuals (21 women and 8 men) including IOM's implementing partner, teachers from internally displaced community school, NGO actors and local authorities attended the training. In addition, two capacity building training sessions on gender-based violence, child protection, and principles of administrative and financial work were conducted for 56 NGO staff and potential members of the transitional housing project management committee from 22 to 24 January.

TURKEY

2.9^{million} refugees
in Turkey as of 12 January 2017

54,017 Assisted | Targeted 576,635



IOM Funding Requested ██████████ USD 59,845,000
Funding Received USD -

IOM PRESENCE

9 Locations
113 Staff
21 International
92 National

Protection Training



In January, IOM provided basic protection training to 179 drivers of two transportation companies that are newly contracted for the school transportation project. Two one-day training sessions were conducted in Adana and Sanliurfa to ensure the drivers are aware of IOM's guidelines and regulations on the provision of school transportation services as well as the importance of child protection and prevention of sexual exploitation and abuse (PSEA). The training also contained topics of driving

safety precautions in line with the Turkish traffic laws. This training was particularly important to raise the drivers' awareness of children's rights, prevent sexual exploitation and abuses, and provide a safe environment for Syrian refugee students during the commute.

Supporting the Well-being and Cohesion of Syrian Refugees and their Host Communities

During the month of January, IOM and its partners convened 46 sessions of various conflict management and social cohesion activities through its two implementing partners in Hatay and Istanbul.

A total of 4,137 people, including 3,113 Syrian refugees and 1,024 Turkish host community members, participated in a variety of creative events, including football matches, film screenings, social gatherings for women, museum visits, and structured dialogue on common values between Syrian and Turkish families.

The conflict management activities aimed to encourage positive interactions between Syrian refugees and Turkish host community members, and build upon the benefits of social cohesion.

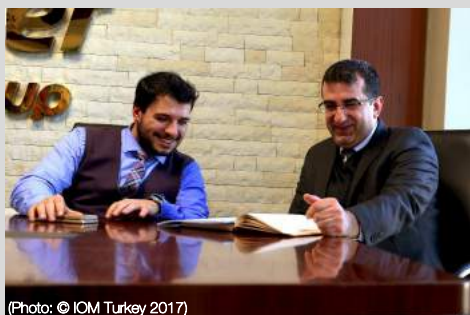


(Photo: © IOM Turkey 2017)

Figures reported below are from activities in 2017
(↑) indicates progress made in the reporting period

- NFI DISTRIBUTION**
6,540 (3,540↑) urban refugees
- TRANSPORTATION SERVICES**
2,099 (2,099↑) urban refugees
- SCHOOL TRANSPORTATION**
8,544 (8,544↑) urban refugees
- FOOD ASSISTANCE**
6,000 (6,000↑) Syrian refugees
- CAPACITY BUILDING**
179 (179↑) beneficiaries
- HEALTH ASSISTANCE**
2,780 (2,780↑) beneficiaries
- PSYCHOSOCIAL SUPPORT**
8,081 (8,081↑) beneficiaries
- LEGAL ASSISTANCE**
546 (546↑) beneficiaries
- CASE MANAGEMENT**
197 (197↑) cases
- SOCIAL SUPPORT SERVICES**
1,831 (1,831↑) beneficiaries
- LIVELIHOOD ASSISTANCE**
3,533 (3,533↑) beneficiaries
- EDUCATION**
2,365 (2,365↑) beneficiaries
- WASH**
930 (930↑) beneficiaries
- VOUCHER PROGRAMME**
13,392 (13,392↑) beneficiaries

Through Their Eyes



(Photo: © IOM Turkey 2017)

The year 2017 started with a big surprise for Trade Specialist, Abdulhamid, a 26-year-old Syrian from Aleppo. Two years ago, Abdulhamid, had just begun his career in trade when he was forced to flee to Turkey, along with his elderly mother. While happy to be safe, finding a job and means of living was the next hurdle. Despite learning Turkish in a relatively short time, he was unable to work formally given his Temporary Protection status and the complicated procedures for work permit applications. To get by, he worked as a freelance Trade Specialist but work was uncertain and irregular.

In late 2016, one of Abdulhamid's friends informed him of a post on social media about IOM's job placement program and he immediately sent his CV. Within a week, Abdulhamid was contacted by IOM and sent for an interview with a Turkish company based in Gaziantep, specialized in exporting hygiene items globally. After his success in the interview, Abdulhamid was selected for a position as Trade Specialist to expand the brand to Arabic-speaking countries. Then came the procedures; IOM's livelihoods experts worked with the company and Abdulhamid to prepare the work-permit application and supporting documents and coordinated closely with the Turkish Ministry of Labour to assist in the processing of the application which finally came through in the first

week of the year. "I feel happy and secure now," he says. "The future seems clearer and I can work on improving my career to be a manager in the future".

Abdulhamid now has a one-year fixed term contract with the company. The job placement scheme by IOM, provides incentives for Turkish employers to hire skilled Syrians by supporting the work-permit process, covering the cost of the permit fees and covering 50 per cent of the salary and social security costs for one year. The company is expected to cover the remaining 50 per cent. In IOM's interview with the company, having now learned the process, they have already indicated a willingness to hire additional Syrian employees who bring different skills to the labour force. IOM has placed an additional three qualified Syrians into work including one graphic designer and two engineers and has a target to place at least 50 by June 2017.

● **LEBANON**

1.01 million refugees
in Lebanon as of 31 December 2016

7,050 Assisted | Targeted 271,428



IOM Funding Requested ██████████ USD 36,045,600
Funding Received USD -

IOM PRESENCE

7 Locations

303 Staff

12 International
291 National

Figures reported below are from activities in 2017
(↑) indicates progress made in the reporting period

HEALTH ASSISTANCE
1,968 (1,968↑) beneficiaries
PSYCHOSOCIAL SUPPORT
2,099 (2,099↑) beneficiaries

TCN EVACUATED
1 (1↑) individuals

PROTECTION
Transit Assistance
106 (106↑) beneficiaries

NFI NFI DISTRIBUTION
904 (904↑) beneficiaries

Social Stability Community Support Projects in Northern Lebanon

Since October 2016, IOM has been delivering three community support projects that were mainly focused on infrastructure and rehabilitation works in poor neighbourhoods in Northern Lebanon namely Wadi Khaled and Machha in Akkar, and Qobbe in Tripoli.

The implementation of the projects was done in collaboration with the municipalities and the local community which enabled them to work closely and oversee the projects that are for the benefit of the refugees and the host community. These projects provided displaced Syrians and affected Lebanese youth with short-term employment, while the construction and repairs ameliorated the image of the neighbourhood and the living conditions of Syrian and Lebanese residents. By engaging youth in these projects, IOM presented a constructive alternative to negative coping strategies that can accompany unemployment, and allowed local authorities to meet community needs.

Inauguration events took place on 20 January in Machha and 23 January in Wadi Khaled in which several

Mental Health and Psychosocial Support

During the reporting period, IOM's multidisciplinary psychosocial team organized sessions with women, men, youth, and children and implemented various psychosocial support activities (storytelling, recreational activities, and artistic mediation activities for women, children and youth; and support group sessions for men and women). The psychosocial activities were organized at Dari Recreational and Counselling Centre in Baalback, Bekaa, and through outreach mobile teams in Bekaa and South of Lebanon and benefitted 2,099 Syrians.



Inauguration ceremony in Machha, Akkar. (Photo: © IOM Lebanon 2017)



(Photo: © IOM Lebanon 2017)

Through Their Eyes

Ayda, 44 years old, is living in Senay with one of her two sons, her sister, and her sister's three children. Two years ago, she moved from Beirut to Senay in the South with her son Deeb (22 years old), while her son Rabih (27 years old) stayed with his father. She is now living with her sister and her three children. "In the last two years, I stayed at home, I didn't go anywhere outside. I felt like I was a burden to my sister since I placed a lot of my responsibilities on her", Ayda said.

IOM first interviewed Ayda in September 2016 where she expressed her talent for doing make-up and hairdressing. Soon after the interview, Ayda enrolled in courses and seminars in the fields of hairdressing, cosmetics, nails, make-up and personal styling at a nearby institute. IOM then provided Ayda with the necessary tools to start a business and she rented a small shop where she offers her hairdressing and cosmetic services. "I now feel like a productive person in the society, and most importantly I can contribute to the household expenses. I feel that I am an independent woman."



(Photo: © IOM Lebanon 2017)

● **IRAQ**

233,224 refugees
in Iraq as of 01 January 2017

2,944 Assisted | Targeted 33,308



IOM Funding Requested ██████████ USD 8,923,186
Funding Received USD -

IOM PRESENCE

16 Locations

90 Staff

9 International
81 National

Figures reported below are from activities in 2017

(↑) indicates progress made in the reporting period

TRANSPORTATION SERVICES
266 (266↑) beneficiaries

HEALTH ASSISTANCE
97 (97↑) beneficiaries

LIVELIHOOD ASSISTANCE
147 (147↑) beneficiaries

COMMON SERVICES
2,434 (2,434↑) beneficiaries

Common Services (Technology Access Centres, Social Cohesion and Resilience Activities)

To increase refugees' access to internet and technology resources in the camps, IOM has established five Community Technology Access (CTA) centres, one in Dohuk (Domiz camp), and four in Erbil (Basima, Darashakran, Kawergosik, and Qushtapa camps). Each CTA centre consists of two caravans (one for males, the other for females). In January 2017, 2,434 beneficiaries (993 females and 1,441 males) benefited from CTA services in Erbil, and 295 beneficiaries (168 females and 127 males) in Dohuk.



Photo: © IOM Iraq 2017

Employability Training in Erbil governorate

IOM's business management training which started on mid-January 2017 is ongoing. In addition to providing more opportunities for Syrian refugees in camp settings, IOM in coordination with the Swedish Academy for Training is offering online English language courses at four camps in Erbil governorate: Basima, Darashakran, Kawergosik, and Qushtapa. Forty Syrian youth will be enrolled the language courses, and four refugees will be trained as trainers. The Community Technology Access Centres (CTAs) at the above mentioned camps will be utilized for this training, which will continue until March 2017.



Photo: © IOM Iraq 2017

Transportation Assistance

In January, IOM continued providing students in Dohuk with daily transportation assistance to reach schools in the area; a total of 266 Syrian refugee students (187 females, 79 males) benefitted. This assistance provides the students with the possibility to continue their education and maintain a sense of normalcy during this difficult period in their lives.



Photo: © IOM Iraq 2017

Small Business Support

During the reporting period, equipment and tools (such as mobile business wagon, repair tools, household goods, etc.) were delivered to 47 beneficiaries to help them set up their businesses in Erbil, Dohuk, and Sulaymaniyah. The beneficiaries' businesses vary from construction-related sectors such as smithery and ceramics, to food services, and retailing household goods. Furthermore, IOM will conduct trainings on marketing for the beneficiaries between February and March 2017.

● **JORDAN**

655,895 refugees

in Jordan as of 01 February 2017

18,760 Assisted | Targeted 705,317



IOM Funding Requested ██████████ USD 9,565,000
 Funding Received USD -

IOM PRESENCE

6 Locations

50 Staff

9 International
 41 National

Figures reported below are from activities in 2017
 (↑) Indicates progress made in the reporting period

TRANSPORTATION SERVICES
 79 (79↑) beneficiaries

HEALTH ASSISTANCE
 18,681 (18,681↑) beneficiaries

Tuberculosis Awareness
CAMPAIGNS



18,602

Individuals

Fit-to-Travel
ASSESSMENTS



79

Individuals

Polio and Measles
VACCINATIONS



51

Participants

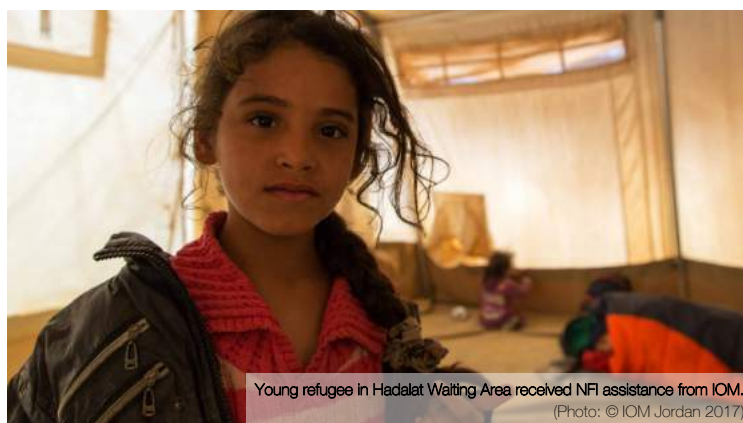
Tuberculosis (TB) Prevention and Detection

IOM continues to provide TB detection and screening for suspected cases, direct observation therapy (DOT), and awareness-raising sessions in informal refugee settlements / camps, hard-to-reach areas, and in urban communities through a mobile medical team and community health workers. During the reporting period, 160 Syrian refugees were screened and 10 new TB cases were identified; all confirmed TB cases were started on TB treatment.

Additionally, IOM increased the National Tuberculosis Program (NTP) existing capacities through the provision of essential diagnostic equipment (e.g., Xpert, kits, microscopes), advanced diagnostics (MGIT, consumables), TB drugs (1st and 2nd line) and, additional staff (Social workers and Laboratory technicians).



IOM staff conducting a TB awareness-raising session for Syrian refugees in Za'atari. (Photo: © IOM Jordan 2017)



Young refugee in Hadalat Waiting Area received NFI assistance from IOM. (Photo: © IOM Jordan 2017)

Humanitarian Aid Distribution at the North-eastern Border

22,500 bags of female sanitary pads and 4,530 bags of diapers in different sizes were distributed to Syrians in Ruqban and Hadalat at the north-eastern Syrian-Jordanian border. In coordination with WFP, UNHCR and UNICEF, each household received one package which included one bag of sanitary pads and one bag of diapers. The distribution was finalized in January 2017. As a result of the distribution, 15,500 households in urgent need of NFIs and food received assistance, with the average household size consisting of three persons.

IOM's Participation in Updating the National Country Strategy for Combatting Trafficking in Persons

On 30 and 31 January, IOM participated in a workshop on the national strategy for combatting human trafficking in Amman hosted by the International Centre for Migration Policy Development (ICMPD). IOM participated in drafting the strategy alongside other UN agencies, government officials and civil society organizations. This updated national strategy replaces the previously issued country strategy which was established in 2010.



(Photo: © IOM Jordan 2017)

● EGYPT

116,013 refugees

in Egypt as of 31 December 2016

4,366 Assisted | Targeted 25,227



IOM Funding Requested ██████████ USD 1,111,000
 Funding Received USD -

IOM PRESENCE

1 Location

5 Staff

- 1 International
- 4 National

Figures reported below are from activities in 2017
 (↑) indicates progress made in the reporting period

NFI NFI DISTRIBUTION
 3,357 (3,357↑) urban refugees

HEALTH ASSISTANCE
 1,009 (1,009↑) beneficiaries

NFI Distributions

Between 1 and 31 January, IOM distributed NFIs to 3,357 of Syrians and Egyptians living in Al Obour, 10th of Ramadan, 6th of October, and Alexandria. Items distributed included blankets, diapers, cloths, personal hygiene kits, house hygiene kits, travel bags, and school bags. Since the beginning of the crisis, 5,989 individuals have been reached with non-food items.



(Photos: © IOM Egypt 2017)

Health Assistance

In January, IOM has helped the Syria Al Ghad community-based foundation to renovate and expand a medical centre which provides free and low-cost medical services for Syrian refugees and host communities in Cairo.

The centre is expected to provide health assistance to around 5,000 refugee and host community families in Al Obour City and surrounding neighbourhoods, focusing on women's health and offerings specialized services such as ophthalmology and dermatology. The centre also has a medical laboratory and a pharmacy that provides prescription medications generally free of charge.

During the reporting period, 1,009 individuals (415 women, 259 men, 164 girls, and 171 boys) including 404 Syrians and 605 Egyptians benefited from medical services (such as dental, gynaecology, orthopaedic, general physician and paediatric).

IOM Regional Response to the Syria Crisis is funded and supported by:

