



Highlights

Hundreds of Syrian women and children line up to receive a hot meal at one of the food kitchens supported by IOM in Gaziantep, Turkey.

(Photo: © IOM/ Muse Mohammed 2016)

● **Syria:** Over 800 IDPs and host community members have been involved in producing bricks which will be used to construct housing units to host vulnerable displaced families. In addition, IOM's cross-border team in Turkey has provided over 21,000 individuals with essential non-food items including double blankets, carpets, hygiene kits, jerry cans, and kitchen sets.

● **Lebanon:** Between October and December 2016, 417 individuals across 20 municipalities in Akkar, Bekaa, and South Lebanon participated in income generating activities aimed at creating livelihood opportunities for vulnerable households and reinforcing the local municipalities' capacity to deliver community services.

● **Iraq:** On 20 December, 134 individuals including host community members, IDPs, and Syrian refugees in Erbil graduated from computer literacy, auto-mechanics, and English language courses offered by IOM in coordination with the Swedish Academy for Training.

● **Jordan:** As part of the 16 Days against Gender-Based Violence campaign, IOM conducted six awareness-raising sessions for refugees in Azraq and Za'atari refugee camps. Furthermore, clothing items, hygiene products, books, and toys were distributed to refugees residing in both camps.

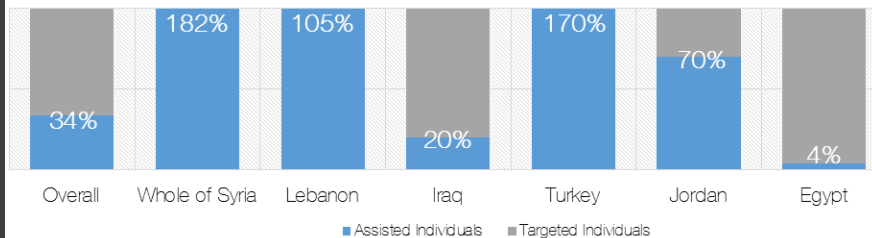
● **Turkey:** Over 73,000 beneficiaries in Adiyaman, Gaziantep, and Hatay received e-voucher cards as part of IOM's winterization assistance. Additionally, IOM distributed coal and stoves to over 4,400 Syrians living in remote areas of Hatay and Sanliurfa.

● **Egypt:** In December, IOM initiated a livelihood project, to increase access to sustainable livelihoods for Syrians and host community members. The project will target 120 Syrians and Egyptians in Greater Cairo through on-the-job and skills trainings, as well as providing wage labour opportunities.

IOM PRESENCE

6 Countries
47 Locations
810 Staff
88 International
722 National

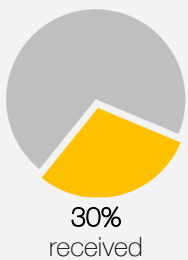
Number of Assisted Individuals (2016)



5.75 million
Targeted individuals
8,719,076
Assisted individuals
7,553,002 inside Syria

FUNDING Overview 2016

USD **254 million**
total requirements



USD **75.1 million**
funding received

Key Sectors of Assistance in 2016

NFI Distributions

751,152
Total individuals assisted
4,834,093 since the beginning of the crisis

Health

434,529
Total individuals assisted
1,484,550 since the beginning of the crisis

Transportation Assistance

6,829,304
Total individuals assisted
10,983,990 since the beginning of the crisis

Shelter

88,124
Total individuals assisted
309,146 since the beginning of the crisis

Psychosocial Support

36,312
Total individuals assisted
296,688 since the beginning of the crisis

Livelihood

33,247
Total individuals assisted
65,217 since the beginning of the crisis

CONTACTS

Syria Crisis Coordination ✉ scc@iom.int
Donor Relations Division ✉ drd@iom.int
☎ +41.22.717.92.71 🌐 www.iom.int/countries/syria

● WHOLE OF SYRIA OPERATIONS

Whole of Syria operations includes all activities coordinated from inside Syria and cross border activities.

6.3 million IDPs • 13.5 million Persons in Need
in Syria as of December 2016

7,553,002* Assisted | Targeted 4,154,820



* figures include indirect beneficiaries

IOM PRESENCE

17 Locations

- 15 Governorates of Syria
- 2 Amman & Gaziantep

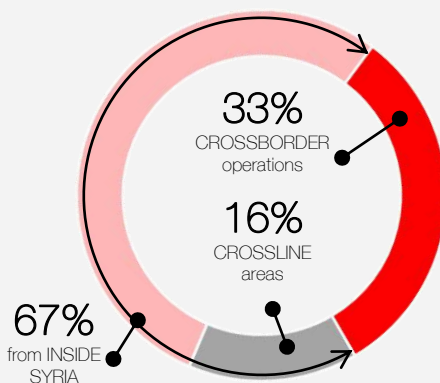
231 Staff

- 6 International
- 225 National

71 Staff

- 28 International
- 43 National

Response by number of individuals assisted with NFI distributions and **type of operations** (July 2014 - December 2016)



556,866 Individuals received NFI distributions in **hard to reach** areas (July 2014 - December 2016)

72% of NFIs distribution were directly **monitored by IOM** Staff by no. of beneficiaries (July 2014 - December 2016)



Family Assistance Programme (FAP)



In June 2016, as a result of the unprecedented number of German family reunion visa applications being submitted to the German Consular Offices in Turkey and Lebanon, at the request of and funded by the German Federal Foreign Office (GFFO), IOM established and operates three FAP service centres in Istanbul, Gaziantep and Beirut. These service centres offer a wide range of support to Syrian families applying for a German family reunion (FR) visa. As of 31 December, over 50,000 individuals have benefited from FAP services including information services and document completeness checks, integration classes, and assistance with family reunification visa applications.

In June 2016, as a result of the unprecedented number of German family reunion visa applications being submitted to the German Consular Offices in Turkey and Lebanon, at the request of and funded by the German Federal Foreign Office (GFFO), IOM established and operates three FAP service centres in Istanbul, Gaziantep and Beirut. These service centres offer a wide range of support to Syrian families applying for a German family reunion (FR) visa. As of 31 December, over 50,000 individuals have benefited from FAP services including information services and document completeness checks, integration classes, and assistance with family reunification visa applications.

IOM Funding Requested	█	USD	149,712,608
Funding Received	█	USD	43,110,906

Figures reported below are from activities in 2016

(↑) indicates progress made in the reporting period

** revised/adjusted figures from last reporting period based on retroactive database consolidation

NFI DISTRIBUTION
652,381 (87,931↑)** IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.

SHELTER SUPPORTS & REHABILITATIONS
72,216(225↑) beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.

HEALTH ASSISTANCE
50,905 (478↑)** IDPs and affected individuals. Assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static and mobile).

MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)
Activities include training programmes delivered to MHPSS professionals and humanitarian workers.

LIVELIHOOD ASSISTANCE
8,494 (1,555↑) beneficiaries. Activities include workshops for IDPs-made NFIs, cash-for-work, as well as provision of livelihood assets.

CAPACITY BUILDING
92 (33↑) beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and monitoring and evaluation.

COMMON TRANSPORT SERVICES
6,762,340 (923,803↑) direct and indirect beneficiaries. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria.

TCN EVACUATED
177 third country nationals have been repatriated.

Transitional Housing and Cash-for-Work Activities

On 16 July 2016, IOM launched its Transitional Housing Project in rural Tartous. Through Cash-for-Work activities, 862 displaced and host community members (of which 45% are women) have been producing bricks for construction of housing units to host vulnerable displaced families. The objective of the transitional housing project is to meet the immediate shelter needs of vulnerable displaced families, while building resilience of the displaced and the affected communities in Syria. The intervention engages local communities through job creation, as well as improves the access of IDPs and affected populations to safe and dignified living conditions to facilitate community stabilization and recovery.



(Photo: © IOM Syria 2016)

● **LEBANON**

1.02 million refugees
in Lebanon as of 30 September 2016

377,384 Assisted | Targeted 360,440



IOM Funding Requested	■■■■■■■■■■	USD	45,057,000
Funding Received	■	USD	4,901,739

IOM PRESENCE

7 Locations

143 Staff

17 International
126 National

Figures reported below are from activities in 2016
(↑ indicates progress made in the reporting period)

-  **HEALTH ASSISTANCE**
36,398 (1,652↑) beneficiaries
-  **PSYCHOSOCIAL SUPPORT**
12,593 (1,834↑) beneficiaries
-  **LIVELIHOOD ASSISTANCE**
1,984 (180↑) beneficiaries
-  **TCN EVACUATED**
116 individuals
-  **PROTECTION**
Transit Assistance
470 (78↑) beneficiaries
-  **NFI DISTRIBUTION**
11,104 (4,870↑) beneficiaries
-  **SHELTER SUPPORTS & REHABILITATIONS**
14,670 beneficiaries
-  **SOCIAL STABILIZATION**
4,022 beneficiaries

Mental Health and Psychosocial Support

During the reporting period, IOM's multidisciplinary psychosocial team organized sessions with men, women, children, and youth and implemented various psychosocial support activities (storytelling, recreational activities, and artistic mediation activities for women, children and youth; and support group sessions for men and women). The psychosocial activities were organized at Dari Recreational and Counselling Centre in Baalback, Bekaa, and through outreach mobile teams in Bekaa and South Lebanon, and benefitted 1,834 Syrians.



Livelihood Opportunities for Vulnerable Households

In December, IOM continued the implementation of rapid income generating activities across Lebanon. The project covering a total of 20 municipalities in South Lebanon (10), Bekaa (6), and Akkar (4) aims to create livelihood opportunities for vulnerable households and reinforce the local capacity to deliver community services through municipalities involved in the project. A total of 417 individuals of which 70% are Syrian refugees and 30% are conflict-affected Lebanese are benefitting from the income generating activities.

In coordination with Ansar municipality, South Lebanon, IOM's livelihood team took into consideration the importance of assisting in recycling and helping in the Waste Management Plan set by the municipality; the beneficiaries supported the municipality within the recycling factory unit. Moreover, the beneficiaries continued their support in setting speed bumps under the direct request and supervision of Ansar municipality.



(Photos: © IOM Lebanon 2016)

● **IRAQ**

230,836 refugees
in Iraq as of 31 December 2016

63,073 Assisted | Targeted 313,553



IOM Funding Requested ██████████ USD 20,434,591
Funding Received ■■■ USD 4,231,800

IOM PRESENCE

16 Locations

91 Staff

10 International
81 National

Figures reported below are from activities in 2016
(↑) indicates progress made in the reporting period

- TRANSPORTATION SERVICES**
718 (243↑) beneficiaries
- NFI DISTRIBUTION**
28,621 beneficiaries
- HEALTH ASSISTANCE**
2,145 (54↑) beneficiaries
- LIVELIHOOD ASSISTANCE**
659 (14↑) beneficiaries
- COMMON SERVICES**
30,180 (2,600↑) beneficiaries

Transportation Services 2016

23
BUSES
used for
movements

446
INDIVIDUALS
received
transportation
assistance

71%
of individuals
assisted through
transportation
services are
FEMALE

Vocational Training at Swedish Academy for Training (SAT)

On 20 December, 134 trainees (65 women and 69 men) including host community members (68), IDPs (34), and Syrian refugees (32) graduated from computer literacy, auto-mechanics, and English language courses offered by IOM in coordination with SAT. IOM's Head of Office in Erbil, the Minister of Labour and Social Affairs (MoLSA), and the Director General of the Ministry took part in the graduation ceremony. Graduates were awarded certificates endorsed by MoLSA, and received start-up tools and packages from IOM that will help them seek employment or establish their own business. Moreover, the trainees will undergo Business Development Services (BDS) training in January and February 2017.



Graduation ceremony at the Swedish Academy for Training, Erbil.
(Photo: © IOM Iraq 2016)

Health Awareness Sessions

IOM's emergency health team continues to provide Syrian refugees in camps with awareness sessions on health topics including general personal hygiene, as well as signs and symptoms, modes of transmission, treatment and preventive measures of communicable diseases. Community leaders and focal points are also selected to transfer the key health messages to camp population. During the reporting period, IOM reached 54 beneficiaries (21 females and 33 males) in Akre camp, Dohuk.



(Photo: © IOM Iraq 2016)

Through Their Eyes

"I studied mechanical engineering, but I had very little practical training at college, especially on vehicle inspection devices such as the MULTI and SDP3, so I am very happy that I had the opportunity to practice on this type of equipment during the mechanics training course. I also loved the Life Skills component of the training. Before the course I was too shy to stand in front of an audience, but now I can confidently say that I could jump on the stage and speak to the audience right now."

● **JORDAN**

655,496 refugees

in Jordan as of 19 January 2017

325,617 Assisted | Targeted 464,454



IOM Funding Requested	■■■■■■■■■■	USD	7,518,000
Funding Received	■■■■■■■	USD	4,918,491

IOM PRESENCE

6 Locations

182 Staff

10 International
172 National

Figures reported below are from activities in 2016
(↑) Indicates progress made in the reporting period

-  **TRANSPORTATION SERVICES**
27,206 (80↑) beneficiaries
-  **HEALTH ASSISTANCE**
279,979 (19,024↑) beneficiaries
-  **CAPACITY BUILDING**
432 (12↑) beneficiaries

Awareness-raising Sessions on Human Trafficking

IOM participated in the 16 Days against Gender-Based Violence campaign between 25 November and 10 December by conducting a total of six awareness-raising sessions on human trafficking for refugees in Azraq and Za'atari refugee camps. The sessions focused on the different types of exploitation, including sexual and domestic work, as well as child labour and early marriage. A total of 148 individuals (57 women, 22 men, and 69 children) attended these sessions, and also participated in artistic activities.



(Photo: © IOM Jordan 2016)

In-Kind Donations Delivered to Za'atari and Azraq Refugee Camps

During the reporting period, items donated by IOM staff were distributed to refugees in Za'atari and Azraq camps, based on the refugees' vulnerability and needs, in coordination with UN Women. Over 1,000 clothing items and 100 hygiene products were provided to 543 refugees in Za'atari camp; books, toys and children's costumes were sent to a CARE-run community centre in Azraq Camp.

Through Their Eyes

IOM staff met Walaa and Sumaya at the women's centre run by the International Medical Corps (IMC) during a session delivered by IOM in Azraq camp to raise awareness on human trafficking and gender-based violence (GBV), as part of the 16 Days against Gender-Based Violence campaign.

Currently, Walaa and Sumaya live in the IMC centre in Azraq under special protection; Sumaya is a survivor of GBV. Her story with abuse started while she was in Syria where her husband mistreated her. After arriving in Jordan, the abuse not only continued but increased. Under protection of specialized agencies, Sumaya decided to ask for a divorce. Walaa, on the other hand came to Jordan five years ago with her family; her 20 year old son and baby daughter live with her in the centre. She also managed to free herself from the abuse she suffered at home.

IOM staff talked with both women about human trafficking and how it affects women. Both women explained that in rural areas in Syria, girls enter into marriage at a very young age, as young as fifteen years old or even thirteen. After the marriage, girls stay at home as they are not allowed to study or work. Before the war, early marriage in certain rural areas in Syria was a result of tradition. After the war, and because of living in extremely hard conditions, many families started to marry off their daughters at an early age to improve the family's economic situation.



(Photo: © IOM Jordan 2016)

TURKEY

2.81^{million} refugees
in Turkey as of 22 December 2016

391,334 Assisted | Targeted 230,450



IOM Funding Requested ██████████ USD 28,060,000
Funding Received ██████ USD 17,570,399

IOM PRESENCE

9 Locations

108 Staff

20 International
88 National

Winterization Assistance

As part of the 2016-2017 winterization response, IOM has so far provided a total of 73,780 individuals with winterization assistance. In December, 59,733 beneficiaries in Adiyaman, Gaziantep, and Hatay received e-voucher cards with either full assistance (base amount of TRY 420 (USD 132) and TRY 70 (USD 22) per family member) or partial assistance (60% of full assistance). Beneficiaries were selected based on five criteria: shelter conditions, type and functionality of heating source, winterization assets, household demographic, and employment status. Selected beneficiaries were mainly supported through the modality of e-voucher cards to ensure their dignity and self-determination.



For 4,482 individuals living in remote areas of Hatay and Sanliurfa with limited access to markets, in-kind winterization items, including stoves and coal, were distributed. The beneficiaries include 3,417 students and 257 teachers attending 11 schools in Hatay. The provided assistance will be an essential support for vulnerable Syrian refugees in getting through the winter months.

For 4,482 individuals living in remote areas of Hatay and Sanliurfa with limited access to markets, in-kind winterization items, including stoves and coal, were distributed. The beneficiaries include 3,417 students and 257 teachers attending 11 schools in Hatay. The provided assistance will be an essential support for vulnerable Syrian refugees in getting through the winter months.

Migrants Service Centre

On 13 December 2016, IOM launched a Migrants Service Centre in Kecioren, which is the second-largest district of Ankara hosting thousands of migrants and refugees, in partnership with Kecioren Municipality. Opening from 10am to 3pm, the centre assists migrants and refugees with counselling and referral services on issues such as legal assistance, health, education and employment. The centre also provides vocational training, recreational activities and educational sessions.

During the month of December, a total of 823 individuals from 13 different countries, including Afghanistan, Iraq, Libya, Somalia, Syria and Yemen, accessed various counselling and social support provided at the Kecioren Migrants Service Centre. The centre aims to adequately address the basic needs of migrants and refugees by facilitating their access to public services through effective coordination among local authorities, non-governmental organizations and migrant communities.



Figures reported below are from activities in 2016
(↑) indicates progress made in the reporting period

- NFI** NFI DISTRIBUTION
155,219 (4,739↑) urban refugees
- TRANSPORTATION SERVICES**
39,040 (1,795↑) urban refugees
- SCHOOL TRANSPORTATION**
8,818 urban refugees
- FOOD ASSISTANCE**
6,000 Syrian refugees
- CAPACITY BUILDING**
180 beneficiaries
- HEALTH ASSISTANCE**
43,794 (3,398↑) beneficiaries
- PSYCHOSOCIAL SUPPORT**
23,444 (3,104↑) beneficiaries
- LEGAL ASSISTANCE**
2,603 (420↑) beneficiaries
- CASE MANAGEMENT**
5,203 (1,459↑) cases
- LIVELIHOOD ASSISTANCE**
21,707 (3,492↑) beneficiaries
- EDUCATION**
2,365 beneficiaries
- WASH**
5,634 beneficiaries
- VOUCHER PROGRAMME**
72,804 (59,733↑) beneficiaries
- SHELTER SUPPORTS & REHABILITATIONS**
1,238 (876↑) beneficiaries
- SOCIAL STABILIZATION**
673 (673↑) beneficiaries

Through Their Eyes

Iman is a regular at one of the IOM-supported food kitchens in Gaziantep. Having left her home town of Aleppo with her husband Muhammad and six children early in the war, she has been going to the food kitchen for the past five years. "Life here has been hard, but life back in Syria before the war was also hard," explains Iman. Originally from rural Aleppo, the couple have had a long history of struggling with unemployment while living in Gaziantep.

Every day, Iman lines up alongside hundreds of other Syrians at the food kitchen to receive a hot meal and loaves of bread to feed her family of eight. "The food is quite good and the children like it" says Iman. "But, it's not enough for all of us. It doesn't leave us hungry but it doesn't leave all of us satisfied either," she adds. "Thankfully the bread is enough to get us through the day."

Together with her husband, she visits other food banks and kitchens to receive breakfast and dinner. As they continue to search for stable work to improve their standard of living, the food provided by the IOM-supported kitchen, helps alleviate one immediate worry from their minds. Looking over at the happy kids having their lunch, she smiles "at least they're enjoying it!"



EGYPT

116,013 refugees

in Egypt as of 31 December 2016

8,666 Assisted | Targeted 230,040



IOM PRESENCE

- 1 Location
- 6 Staff
 - 1 International
 - 5 National

Figures reported below are from activities in 2016
 (↑) indicates progress made in the reporting period

- NFI DISTRIBUTION**
2,632 (425↑) urban refugees
- HEALTH ASSISTANCE**
3,308 (465↑) beneficiaries
- PSYCHOSOCIAL SUPPORT**
275 beneficiaries
- LIVELIHOOD ASSISTANCE**
403 (75↑) beneficiaries
- CAPACITY BUILDING**
128 (1↑) beneficiaries
- SOCIAL STABILIZATION**
1,081 (681↑) beneficiaries

Livelihood Support for Syrian Refugees and Host Communities

During the reporting period, IOM initiated a livelihood project, which will continue its activities until February 2017 to increase access to sustainable livelihoods for Syrians and host community members. This project will focus on key selected communities in Greater Cairo with high numbers of Syrians, targeting 120 beneficiaries (both Syrians and Egyptians) through on-the-job and skills trainings, as well as providing wage labour opportunities. Income generated by these activities will directly contribute to decreasing negative coping strategies and enable vulnerable families to afford economic security, therefore reducing the risk of irregular and unsafe migration. Increasing the resilience of the families will also help reducing the target beneficiaries' dependency on public services and on aid organizations.

Promotion of Social Cohesion

On 17 December 2016, on the occasion of International Migrants Day, IOM organized a community event to mark the International Migrants Day and celebrate the positive contributions of migrants on both host communities and communities of origin, as well as remember the migrants who lost their lives during their migration journeys in search for a better life. The event was organized in collaboration with Tadamon (the Egyptian Refugee Multicultural Council), and hosted migrants mainly from Sudan, South Sudan, Eritrea, Ethiopia, Philippines, Syria among others, as well as Egyptians. The event, which aimed at promoting social cohesion among the different communities, featured music and dancing performances from the different communities, along an IOM-sponsored food fair representing the different migrant cuisines. IOM also partnered with Bybike, an Egyptian start-up that offered free treats to all children along with an entertainment show. IOM seized the opportunity [today] to carry out medical screenings and growth tests for up to 600 migrant kids, and when needed, the children received the necessary vitamins and nutritional supplements they need for a healthier growth.

A second community cohesion event was organized by IOM, in collaboration with Tadamon and Tawasol (an Egyptian start-up that tailors team-building activities that promote integration and social cohesion for children of different backgrounds), on 29 December 2016 in '6th of October' district to promote diversity and social cohesion in the neighbourhood.

The event brought together more than 600 Egyptians and migrants mainly from the Syrian and Sudanese communities. It featured music and dancing performances from the different communities, a handcraft bazaar, as well as an IOM-sponsored food fair representing the different migrant cuisines. In addition to the activities, IOM conducted several awareness-raising sessions on general health and nutrition. A Syrian medical team also volunteered to conduct general screenings for all attendees who had medical inquiries.



IOM Regional Response to the Syria Crisis is funded and supported by:

