



## Highlights

IOM in coordination with the Syria Arab Red Crescent distributing NFIs to beneficiaries in Aleppo, Syria.

(Photo: © IOM Syria 2016)

● **Syria:** In August, IOM reached 64,504 beneficiaries in Aleppo, Damascus, Homs, Al-Hasakeh, and Al Quneitra governorates with 20,020 NFIs, out of which 62% were distributed in hard-to-reach areas (of which 51% were in crossline areas).

● **Lebanon:** On 24 August, 460 Syrian refugees and vulnerable Lebanese host community members in South Lebanon received non-food item kits from IOM. Since January, a total of 3,765 individuals have benefited from IOM's NFI distributions.

● **Iraq:** In August, IOM completed market assessments for cooperatives and greenhouse projects across Dohuk, Sulaymaniyah. The assessments were conducted over a period of three months and focused on beneficiaries' skills, motivations for forming a co-operative, interests in business and future plans.

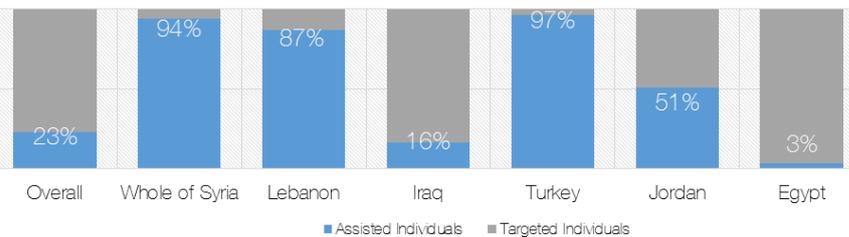
● **Jordan:** From 2 to 4 August, IOM participated in a joint operation with WFP, UNHCR and UNICEF that took place in Hadalat and Rukban. The relief operation provided one-month ration of food, bread, jerry cans and hygiene products to an estimated 75,000 Syrians stranded at the borders of Jordan.

● **Turkey:** During the month of August, over 800 households in Hatay province received e-voucher cards from IOM, to purchase commodities at 19 shops in villages of Hassa, Kirikhan and Kumlu districts in Hatay. The e-voucher card project not only meets the urgent needs of the vulnerable, but also enhances the dignity and right to self-determination of the refugees.

## IOM PRESENCE

**6** Countries  
**45** Locations  
**752** Staff  
64 International  
688 National

Number of Assisted Individuals (2016)



**5.75 million**  
Targeted individuals  
**4,735,618**  
Assisted individuals  
3,906,693 inside Syria

## FUNDING Overview 2016

USD **254 million**  
total requirements



10%  
received

USD **25.9 million**  
funding received

## Key Sectors of Assistance in 2016

### NFI Distributions

**550,036**  
Total individuals assisted  
4,680,631 since the beginning of the crisis

### Health

**319,757**  
Total individuals assisted  
1,369,778 since the beginning of the crisis

### Transportation Assistance

**3,452,681**  
Total individuals assisted  
7,607,367 since the beginning of the crisis

### Shelter

**69,808**  
Total individuals assisted  
290,830 since the beginning of the crisis

### Psychosocial Support

**20,598**  
Total individuals assisted  
280,974 since the beginning of the crisis

### Livelihood

**13,297**  
Total individuals assisted  
35,267 since the beginning of the crisis

## CONTACTS

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# ● WHOLE OF SYRIA OPERATIONS

*Whole of Syria operations includes all activities coordinated from inside Syria and cross border activities.*

6.1 million IDPs • 13.5 million Persons in Need in Syria as of September 2016

**3,906,693\*** Assisted | Targeted 4,154,820



\* figures include indirect beneficiaries

## IOM PRESENCE

### 15 Locations

- 13 Governorates of Syria
- 2 Amman & Gaziantep

### Inside Syria

#### 229 Staff

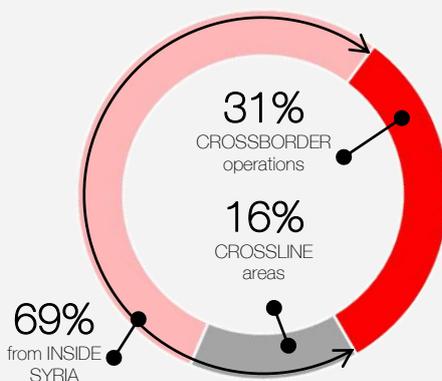
- 5 International
- 224 National

### Cross Border

#### 29 Staff

- 12 International
- 17 National

Response by number of individuals assisted with NFI distributions and **type of operations** (July 2014 - August 2016)



IOM Funding Requested	████████████████	USD	149,712,608
Funding Received	■	USD	10,360,679

Figures reported below are from activities in 2016

(↑) indicates progress made in the reporting period

\*\* revised/adjusted figures from last reporting period based on retroactive database consolidation

### NFI NFI DISTRIBUTION

390,728 (77,682↑) IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.

### SHELTER SUPPORTS & REHABILITATIONS

50,060 (659↑) beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.

### HEALTH ASSISTANCE

43,628 (58↑) Targeting IDPs and affected individuals; assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static and mobile).

### MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)

Activities include training programmes delivered to MHPSS professionals and humanitarian workers.

### LIVELIHOOD ASSISTANCE

2,186 (413↑) beneficiaries. Activities include workshops for IDPs-made NFIs, cash-for-work, as well as provision of livelihood assets.

### CAPACITY BUILDING

45 beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and monitoring and evaluation.

### COMMON TRANSPORT SERVICES

3,408,616 (444,938↑) direct and indirect beneficiaries. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria.

### TCN EVACUATED

158\*\* third country nationals have been repatriated.

504,574 Individuals received NFI distributions in **hard to reach** areas (July 2014 - August 2016)

51% of NFIs distribution were directly **monitored by IOM** Staff by no. of beneficiaries (July 2014 - August 2016)



## Shelter and NFI Assistance

During the reporting period, IOM in coordination with the Syria Arab Red Crescent (SARC) provided 5,323 beneficiaries who were recently displaced by the escalating violence in Aleppo with 1,271 NFIs including house cleaning and clothing kits and Sealing-off shelter kits (SOK). Furthermore, IOM's hub in Turkey shipped and transported a set of relief items for 1,000 households in Aleppo City, including 2,000 diapers, 1,000 hygiene kits and 1,000 solar lamps, through its implementing partner. On the process of transporting items to a warehouse in Aleppo, one of trucks was hit by a missile. Despite the tragic incident, IOM's implementing partner managed to distribute items for 250 vulnerable households (approximately 1,500 beneficiaries) in Eastern Aleppo City.

Furthermore, IOM reached 32,050 beneficiaries in the besieged area of Al-Wa'er in Homs with NFIs through a UN convoy, and distributed NFIs to 13,606 beneficiaries in the crossline areas of Khan Amabeh (Al Quneitra governorate) and Braza (Damascus governorate).

## Through Their Eyes

Nadah is a 7-year-old girl who's diabetic since she was 3 years of age. Four years ago, Nadah was displaced with her family from Al-Hajar Al-Aswad (Rural Damascus) to Hama after the armed conflict erupted. Sadly, Nadah's father lost his job, his house and his car due to the armed conflict.

Moreover, the family ran out of the required slides to test Nadah's blood sugar levels, as well as her insulin shots. Now in Hama, Nadah gets tested every day twice in the IOM clinic and she is provided with the required insulin dose, in addition to instructions of food control (diabetes diet). "We are happy that Nadah gets diabetes analysis every day and we can observe the daily average for her sugar levels," Nadah's mother thanked IOM and Aamal El Bir (Al Aafya Fund) association.

● **LEBANON**

1.03 million refugees  
in Lebanon as of 30 June 2016

**314,108** Assisted | Targeted 360,440



IOM Funding Requested	■■■■■■■■■■	USD	45,057,000
Funding Received	■	USD	1,900,000

**IOM PRESENCE**

7 Locations

**139** Staff

17 International  
122 National

Figures reported below are from activities in 2016  
(↑) indicates progress made in the reporting period  
\* revised/adjusted figures from last reporting period based on retroactive database consolidation

-  **HEALTH ASSISTANCE**  
33,331 beneficiaries
-  **PSYCHOSOCIAL SUPPORT**  
8,857 (615↑) beneficiaries
-  **LIVELIHOOD ASSISTANCE**  
1,329 (68↑) beneficiaries
-  **TCN EVACUATED**  
103 individuals
-  **PROTECTION**  
Transit Assistance  
443\* (101↑) beneficiaries
-  **NFI DISTRIBUTION**  
3,765 (460↑) beneficiaries
-  **SHELTER SUPPORTS & REHABILITATIONS**  
14,422 beneficiaries

**Non-Food Item Distribution**

On 24 August, IOM distributed NFIs to 460 Syrian refugees and vulnerable Lebanese host community members (252 females and 208 males) in South Lebanon's Zahrani Union of municipalities. The beneficiaries received NFI kits including mattresses, hygiene, and baby products.



(Photos: © IOM Lebanon 2016)

**Mental Health and Psychosocial Support**

In August, 52 women in South Lebanon participating in IOM's psychosocial support programme completed a three-month sewing project where they selected a livelihood activity and IOM provided a teacher. The outcome of this project was an exhibition organized by the women and the PSS team to exhibit their products that included handbags and clothes. The project's underlying intention was to help crisis affected women feel productive and provide a positive coping mechanism for stress relief while enabling them to help in providing for their families.

**Through Their Eyes**

Erief Al Issa is a 51-year old Syrian refugee from Raqqa who is now living near the city of Tyre in South Lebanon. Erief is twice married and has 16 children aged 2 to 20. In Syria, Erief lived a charmed existence, as evidenced by his large family, where he was working in furniture trading and engaged in small scale agriculture on lands he owned. He and his family desperately wanted to remain in Syria but the growing intensity of the conflict around them made it impossible and they fled with what they could to the safety of Lebanon. "Leaving our home was not a choice but something forced upon us," Erief says.

Despite his best efforts, Erief could not find regular employment and was reliant on the savings he had managed to bring with him from Syria. After seeing notices of IOM's community support project at the local municipality, Erief signed up. After a household assessment was conducted by IOM staff to determine his eligibility to partake in the programme, Erief began working alongside a team of displaced Syrians and Lebanese host community members in mid-August. "Transitioning to life in Lebanon has not been easy. I have a large family and we have many challenges. My wife is ill and the children need food, schooling and clothes. Working for IOM to improve the local area is a godsend." Erief is clear on how he intends to use the wages he earns from IOM, "I will buy medicine for my wife and continue her therapy. My children need their mother."

● **IRAQ**

**239,008** refugees  
in Iraq as of 31 August 2016

**50,419** Assisted | Targeted 313,553



IOM Funding Requested	■■■■■■■■■■	USD	20,434,591
Funding Received	■■■	USD	4,200,000

**IOM PRESENCE**

**8** Locations

**88** Staff

7 International  
81 National

Figures reported below are from activities in 2016  
(↑) indicates progress made in the reporting period

-  **TRANSPORTATION SERVICES**  
219 beneficiaries
-  **NFI DISTRIBUTION**  
28,621 beneficiaries
-  **HEALTH ASSISTANCE**  
1,722 (73↑) beneficiaries
-  **LIVELIHOOD ASSISTANCE**  
613 beneficiaries
-  **COMMON SERVICES**  
18,814 (3,076↑) beneficiaries

**Market Assessments for Cooperatives and Greenhouse Projects**

Market assessments for cooperatives and greenhouse projects across Dohuk, Sulaymaniyah, and Erbil have been completed. The assessments began in May 2016, and were conducted for three months. The markets assessments focused on skills, motivation for forming a co-operative, interest in business and future plans, and facilitated discussions regarding beneficiaries' preferred income generating activities, matching their needs with the most appropriate livelihoods services offered by IOM.

**Common Services (Technology Access Centres, Social Cohesion and Resilience Activities)**

To increase refugees' access to internet and technology resources in the camps, IOM has established five Community Technology Access (CTA) centres, one in Dohuk (Domiz I camp), and four in Erbil ( Darashakran, Kawergosik, Qushtapa and Basima camps). Each CTA centre consists of two caravans (one for males and another for females). In August, 368 beneficiaries (44 females and 324 males) benefited from CTA services in Erbil, and 2,708 beneficiaries (920 females and 1,788 males) in Dohuk.



● **JORDAN**

655,990 refugees

in Jordan as of 4 September 2016

**235,175** Assisted | Targeted 464,454



IOM FUNDING REQUESTED ██████████ USD 7,518,000  
 Funding Received ■■■ USD 1,900,000

**IOM PRESENCE**

6 Locations

181 Staff

9 International  
 172 National

Figures reported below are from activities in 2016  
 (↑) indicates progress made in the reporting period  
 \* revised/adjusted figures from last reporting period based on retroactive database consolidation

- TRANSPORTATION SERVICES**  
26,833 (145↑) beneficiaries
- HEALTH ASSISTANCE**  
208,016 (23,542↑) beneficiaries
- CAPACITY BUILDING**  
326\* beneficiaries

**NFI Distribution**



IOM participated in a joint operation with WFP, UNHCR and UNICEF that took place from 2 to 4 August in Hadalat and Rukban. The area, known as the berm, is situated at the North East borders of Jordan.

The urgent relief operation provided one-month ration of food, bread, jerry cans and hygiene products to an estimated 75,000 Syrians stranded at the borders of Jordan. IOM contributed to the operation with 60,000 loaves of bread in Hadalat and 492,500 in Rukban, a ratio of eight loaves per person that should have covered their needs for two days.

**Humanitarian Border Management (HBM)**

In the following months, 100 Jordanian officers belonging to the Border Guard unit will be trained on Humanitarian Border Management. The training sessions will be led by Jordanian Border Guards who had previously participated in IOM HBM Training of Trainers sessions.



**Through Their Eyes**



IOM provided transportation assistance from the border areas to Azraq Camp to Omar, Hala, Mahmoud and Warda, four Syrian children from Homs. They were vaccinated against polio and measles in the transit centre of Rabaa al-Sarhan, where we met them with their mother and father while they were waiting to be transported to their new home. In June 2016, they were granted admission into Jordan right before the deterioration of the security at the borders led to the Jordanian authorities' decision to suspend operations in the area.

"These are Omar, Hala, Mahmoud and Warda, my children. My name is Latifa, I was living in Homs with my children and husband till we had to flee our home four years ago. I am a nurse, but after I got married I retired to take care of my family. I worked occasionally as a dressmaker. Now, with the war, I use my experience to help other people with small medical issues: I give medicines to children, I help moving elder people, these kinds of things. Homs was a nice place to live. I am a home-loving

person; I didn't go out that much alone. But we liked to do family visits together with my husband. We used to visit the children's grandparents and we ate the typical food in Homs, kubba mashwiye, and plain bourghul.

After one year of the war, we realized that it was impossible to stay in Homs. My husband was working in the construction sector. In the beginning we tried to continue working but the city ran out of supplies. We left first to Palmyra, where we stayed for three years, then to Badia (the desert area) in the North. In Badia, we couldn't work but the women would go about, trying to get some supplies. We baked our own bread for lack of suppliers. At the end we decided to move, mainly because of my children as the schools were closed. I gave them lessons at home, but they need to be with other children and to be educated properly. We went to the border and waited until we were allowed entry to proceed to Azraq Camp."

**TURKEY**

2.7<sup>million</sup> refugees  
in Turkey as of 25 August 2016

**222,706** Assisted | Targeted 230,450



IOM Funding Requested ██████████ USD 28,060,000  
Funding Received ■■■ USD 7,099,478

**IOM PRESENCE**

8 Locations

80 Staff

13 International  
67 National

**Cash Voucher Assistance**

In June and July, IOM conducted needs assessments for 1,580 households (9,256 individuals) in Hatay province. Applying a two-step selection criteria, IOM designed a beneficiary-oriented cash voucher project, and selected 920 households living in Hassa, Kirikhan and Kumlu districts of Hatay province. IOM primarily targeted the most vulnerable households.

To provide beneficiaries with a comprehensive access to markets, IOM also conducted market assessments in Hassa, Kirikhan and Kumlu districts on a wide range of commodities, including foods, hygiene items, kitchenware, clothes, shoes and fuel.

During the month of August, 844 households (5,204 individuals) in Hatay received e-voucher cards from IOM, containing TRY 62 (approx. USD 20) worth of credits per individual family member. The same amount will be topped up every month until December 2016 through a secure smart card system by IOM. The beneficiaries can purchase a range of commodities at 19 shops located in villages of Hassa, Kirikhan and Kumlu districts in Hatay, with which IOM made an official agreement. The e-voucher card project will not only meet the urgent needs of the vulnerable, but also enhance the dignity and right to self-determination of the refugees.



(Photos: © IOM Turkey 2016)



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- NFI DISTRIBUTION**  
124,715 (8,403↑) urban refugees
- TRANSPORTATION SERVICES**  
17,013 (2,144↑) urban refugees
- SCHOOL TRANSPORTATION**  
7,345 urban refugees
- FOOD ASSISTANCE**  
6,000 Syrian refugees
- CAPACITY BUILDING**  
159\* beneficiaries
- HEALTH ASSISTANCE**  
30,687\* (2,406↑) beneficiaries
- PSYCHOSOCIAL SUPPORT**  
11,502 (2,681↑) beneficiaries
- LEGAL ASSISTANCE**  
938 (275↑) beneficiaries
- CASE MANAGEMENT**  
1,756 (380↑) cases
- LIVELIHOOD ASSISTANCE**  
8,853 (1,772↑) beneficiaries
- EDUCATION**  
1,668 beneficiaries
- WASH**  
5,634 beneficiaries
- VOUCHER PROGRAMME**  
6,436 (5,204↑) beneficiaries

**Through Their Eyes**

Emel is a five-year-old girl from Syria, living in Gaziantep with her mother, grandmother and older sister. Little Emel suffered from a congenital cleft palate and was in need of surgery to be able to speak and eat freely. Her mother took Emel to a hospital one year ago but she couldn't receive an operation as the surgery schedule was full. After receiving Emel's case from WFP, IOM's Emergency Case Management team closely followed up on her condition at a hospital in Gaziantep, but had to face the issue of a long queue for surgery once again.

To provide Emel with timely assistance, IOM referred her case to a hospital in Ankara to undergo surgery. IOM provided Emel's family with full support during the period, including transportation assistance between home and Ankara. The operation was successful and now Emel can eat liquid food without pain. When IOM visited Emel's house, she greeted the ECM team with a big smile and proudly said, "I was never afraid of the surgery and didn't cry at all during the operation." A folk song lover, Emel is looking forward to singing together with her sister when her follow-up treatment is completed. IOM's ECM team will continue to monitor and assist this case until she is fully recovered.



IOM Regional Response to the Syria Crisis is funded and supported by:

