



REPORTING PERIOD | April 2016

## Highlights

Syrians living in host communities in Erbil, Iraq receive unconditional cash assistance from IOM. (Photo: © IOM Iraq 2016)

● **Syria:** During the month of April, IOM in Damascus provided 206 beneficiaries with disability kits (containing wheelchairs and crutches) in crossline areas in Aleppo and Homs through inter-agency convoys. Furthermore, IOM started shelter interventions in Aleppo Governorate to enhance living conditions of 100 IDP families living in makeshift camps.

● **Lebanon:** From 20 to 22 April, IOM in partnership with UNHCR conducted a training on Migration Management and Refugee Protection in Beirut for the General Security frontline staff and senior officers. Twenty Lebanese border officers from the General Security participated in the training.

● **Iraq:** On 27 April, 100 Syrian families living in host communities in Erbil Governorate received a one-off unconditional cash transfer to help them meet their most pressing needs, including food, shelter and healthcare. In total, 440 individuals benefitted from this assistance.

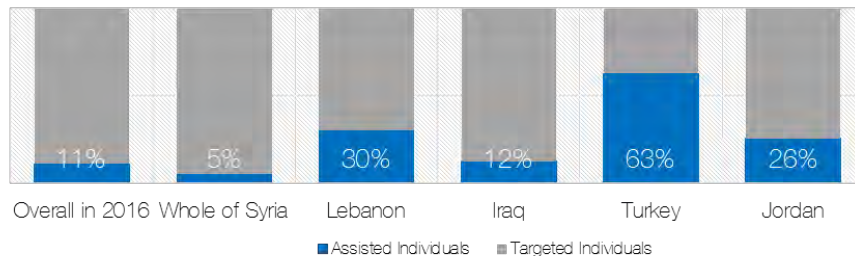
● **Jordan:** From 3 to 7 April, the 11<sup>th</sup> vaccination campaign against Polio was held in Za'atari camp targeting children under the age of 5 years old. This vaccination campaign was conducted in cooperation with the Ministry of Health, UNICEF and International Relief and Development. A total of 16,900 children under the age of 5 were vaccinated; of these 3,833 were vaccinated by IOM.

● **Turkey:** IOM is supporting two community centres in Hatay and Istanbul that provide vocational trainings including computer and language courses to Syrians. In addition sewing and knitting courses have been introduced in Hatay as of April 2016. A total of 1,577 people were reached in the reporting period.

### IOM PRESENCE

**6** Countries  
**43** Locations  
**643** Staff  
54 International  
589 National

Number of Assisted Individuals (2016)



**5.75 million**  
Targeted individuals  
**3,114,935**  
Assisted individuals  
2,703,167 inside Syria

### FUNDING Overview 2016

USD **254 million**  
total requirements



9%  
received

USD **21.9 million**  
funding received

### Key Sectors of Assistance in 2016

#### NFI Distributions

**287,727**  
Total individuals assisted  
4,418,322 since the beginning of the crisis

#### Health

**154,570**  
Total individuals assisted  
1,204,491 since the beginning of the crisis

#### Transportation Assistance

**2,514,274**  
Total individuals assisted  
6,668,960 since the beginning of the crisis

#### Shelter

**37,588**  
Total individuals assisted  
258,610 since the beginning of the crisis

#### Psychosocial Support

**10,021**  
Total individuals assisted  
270,397 since the beginning of the crisis

#### Livelihood

**3,844**  
Total individuals assisted  
25,814 since the beginning of the crisis

### CONTACTS

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# ● WHOLE OF SYRIA OPERATIONS

*Whole of Syria operations includes all activities coordinated from inside Syria and cross border activities.*

6.6 million IDPs • 13.5 million Persons in Need in Syria as of April 2016

**2,703,167\*** Assisted | Targeted 4,154,820



\* figures include indirect beneficiaries

## IOM PRESENCE

**15** Locations

- 13 Governorates of Syria
- 2 Amman & Gaziantep

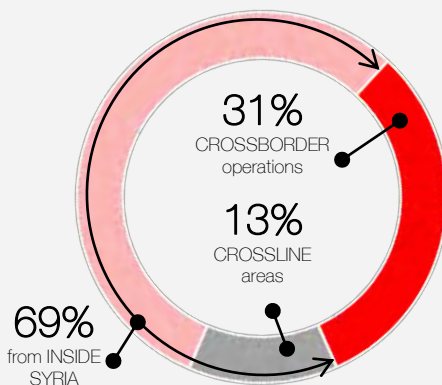
**213** Staff

- 3 International
- 210 National

**27** Staff

- 11 International
- 16 National

Response by number of individuals assisted with NFI distributions and **type of operations** (July 2014 - April 2016)



IOM Funding Requested	██████████████	USD	149,712,608
Funding Received	■	USD	10,194,044

Figures reported below are from activities in 2016  
 (↑) indicates progress made in the reporting period

**NFI** NFI DISTRIBUTION  
 168,776 (8,734↑) IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.

**SHELTER SUPPORTS & REHABILITATIONS**  
 37,588 (10,009↑) beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.

**HEALTH ASSISTANCE**  
 5,006 (206↑) Targeting IDPs and affected individuals; assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static and mobile).

**MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)**  
 Activities include training programmes delivered to MHPSS professionals and humanitarian workers.

**LIVELIHOOD ASSISTANCE**  
 244 (50↑) beneficiaries. Activities include workshops for IDPs-made NFIs, cash-for-work, as well as provision of livelihood assets.

**CAPACITY BUILDING**  
 26 beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and coordination and communication on business start-ups.

**COMMON TRANSPORT SERVICES**  
 2,490,739 (612,492↑) direct and indirect beneficiaries. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria.

**TCN EVACUATED**  
 78 (33↑) third country nationals have been repatriated.

**388,931** Individuals received NFI distributions in **hard to reach** areas (July 2014 - April 2016)

**52%** of NFIs distribution were directly **monitored by IOM** Staff by no. of beneficiaries (July 2014 - April 2016)



Despite the secession of hostilities put in place on 27 February 2016, the violence in Syria continues. The security situation is fluid in many areas, especially in Azzaz where 40,000 IDPs fled the fighting between ISIL and other armed groups. Displacement continues from the areas in and around Aleppo City. IOM's hub in Turkey distributed 1,967 tents mainly to respond to the shelter needs of IDPs arriving in Azzaz and the IDP settlements along the Turkish border in Idleb.

## Through Their Eyes



(Photo: © IOM Syria 2016)

One week ago, 53-year-old Sharif and his family were evacuated from the besieged village of Al-Fua'h in northwest Idleb through the four town's agreement.

Sharif's family was identified for evacuation due to his wife's deteriorating health condition. The family was evacuated to Al-Qanjara village in Lattakia where Sharif, his wife and two children now reside in a rented house. Sharif described life under besiegement saying "people are dying by mortar shells, sniper shots or lack of basic assistance."

On 29 April, IOM provided the family with emergency non-food items including a plastic mat, underwear clothing kit, a mosquito net, and elderly diapers.

According to OCHA, nearly half a million people remain besieged inside Syria, out of a total of 4.6 million living in hard-to-reach areas. This includes some 268,200 people besieged in Rural Damascus; 6,000 people besieged in Yarmouk in Damascus; some 200,000 people in Deir el-Zour city; and some 12,500 people who are besieged in Foah and Kefraya in Idleb governorate.

● **LEBANON**

1.05 million refugees  
in Lebanon as of 31 March 2016

**109,156** Assisted | Targeted 360,440



IOM Funding Requested ██████████ USD 45,057,000  
Funding Received ■ USD 1,900,000

**IOM PRESENCE**

**5** Locations

**97** Staff

12 International  
85 National

Figures reported below are from activities in 2016  
(↑) indicates progress made in the reporting period  
\* revised/adjusted figures from last reporting period based on retroactive database consolidation

**HEALTH ASSISTANCE**  
20,351 (4,957↑) beneficiaries

**PSYCHOSOCIAL SUPPORT**  
6,005 (1,537↑) beneficiaries

**LIVELIHOOD ASSISTANCE**  
1,035 (135↑)\* beneficiaries

**TCN EVACUATED**  
70 individuals

**PROTECTION**  
Transit Assistance  
259 (46↑)\* beneficiaries

Primary Healthcare  
**CONSULTATION**



20,351  
Individuals

Tuberculosis  
**SCREENING**



42,359  
Individuals

Health Education  
**SESSIONS**



27,479  
Participants

**Training on Migration Management and Refugee Protection for senior officers from the General Directorate of General Security**

From 20 to 22 April 2016, IOM in partnership with UNHCR conducted training on Migration Management and Refugee Protection in Beirut for the General Security frontline staff and senior officers. The training aimed at enhancing the knowledge on the key concepts and terminologies of Immigration and Border Management and on exchanging information on migration issues and on refugee protection challenges such as, but not limited to:

- Irregular Migration
- Human Trafficking and Migrant Smuggling
- Immigration and Border Management
- Fundamental rights and migrants' rights under the Humanitarian Border Management concept
- Asylum and Refugees recognized procedure and best practices

The training course prepared and equipped 20 Lebanese border officers from the General Security with the necessary skills and knowledge to effectively deal with border management issues in full respect of migrants' rights and legal provisions. The training also provided an overview of the current situation of movements to and from Lebanon and related challenges. Particular attention was paid to irregular migration flows with a specific focus on trafficking of human beings and smuggling of migrants.

**Through Their Eyes**

Mohamad Al Muhaymed, 41 years old Syrian refugee, moved to the south of Lebanon due to the Syria crisis four years ago. Mohamad is the head of a household of eight members: his wife and his 7 children (ranging from 2 to 15 years).

Mohamad came directly to Sarafand where he rented a room for USD 100 in Manana collective shelter. Mohamad and his family are living in a small room where they all have to share the same bathroom. He was able to enrol Fatima (10 years old), Hanan (twelve years old) and Kasem (8 years old) in a school nearby Sarafand while the others stayed at home with their mom.

Mohamad has a health condition, he was born with infantile paralysis, which left him unable to walk normally or work heavily. Back in Syria he used to work as a concierge, but unfortunately and due to the war he had to move with his family to Lebanon after he lost his job and his house. His situation is extremely vulnerable and he was ready to do anything to feed his family. Mohamad started searching for work ever since arriving to Lebanon, but he was not able to find any, mostly because of his disability.

A couple of months ago he heard about IOM's community support project. He applied, got accepted into the programme and started working by cleaning roads for the Najariah municipality. Mohamad worked for about 60 days, and was able to accumulate enough money to pay some of his debts, buy a washing machine, and some clothes for his children.



(Photo: © IOM Lebanon 2016)

● **IRAQ**

246,123 refugees  
in Iraq as of 31 March 2016

**38,268** Assisted | Targeted 313,553



IOM Funding Requested	■■■■■■■■■■	USD	20,434,591
Funding Received	■■■	USD	2,600,000

**IOM PRESENCE**

- 8 Locations
- 88 Staff
  - 7 International
  - 81 National

- Figures reported below are from activities in 2016  
(↑) Indicates progress made in the reporting period  
\* revised/adjusted figures from last reporting period based on retroactive database consolidation
- TRANSPORTATION SERVICES**  
190 beneficiaries
  - NFI DISTRIBUTION**  
28,621 (100↑) beneficiaries
  - HEALTH ASSISTANCE**  
647 (37↑) beneficiaries
  - LIVELIHOOD ASSISTANCE**  
543 (4↑)\* beneficiaries
  - COMMON SERVICES**  
8,057 (2,164↑) beneficiaries

**Syrian Refugee Families in Erbil Get Cash Aid**

On 27 April, 100 Syrian families living in host communities in Erbil Governorate in the Kurdistan Region of Iraq (KRI) received a one-off unconditional cash transfer to help them meet their most pressing needs, including food, shelter and healthcare. In total, 440 individuals benefitted from this assistance.

Each family received USD 150 (IQD 166,000). The 100 families were identified by IOM and the local government as among the most vulnerable. Several of these families were displaced as early as 2012; half of the families are from the Kobani area in Syria.

Funding was provided by USAIM – the US Association for International Migration IOM’s non-profit partner in the United States – which collects individual contributions from US-based donors. Cash assistance provides displaced families with freedom of choice, to meet their own most urgent needs.

“I will use USD 100 to pay back money I borrowed for my wife’s surgery and will keep USD 50 to cover my children’s daily expenses,” said Ramadhan Mustafa, who is providing for his 12-member family. “I earn between IQD 10,000 - 15,000 (USD 9-12) a day, which is hardly enough for our daily expenses.”

As of 31 March 2016, a total of 246,123 Syrian refugees are living in Iraq, 47 percent are in Erbil governorate in the KRI. Erbil was prioritized for assistance as the governorate hosting the largest Syrian refugee population living outside camps (over 83,000 individuals), who often do not receive the same level of humanitarian assistance as those in camps.



100 Syrian families living in host communities in Erbil Governorate received a one-off unconditional cash transfers to help them meet their most pressing needs. (Photos: © IOM Iraq 2016)

**JORDAN**

642,868 refugees

in Jordan as of 19 April 2016

**118,440** Assisted | Targeted 464,454



IOM FUNDING REQUESTED ██████████ USD 7,518,000  
 Funding Received ■■■ USD 1,600,000

**IOM PRESENCE**

6 Locations

164 Staff

8 International  
156 National

Figures reported below are from activities in 2016  
 (↑) Indicates progress made in the reporting period

- TRANSPORTATION SERVICES**  
14,517 (7,577↑) beneficiaries
- HEALTH ASSISTANCE**  
103,467 (31,869↑) beneficiaries
- CAPACITY BUILDING**  
221 (74↑) beneficiaries

Tuberculosis Awareness  
**CAMPAIGNS**



95,828

Individuals

Fit-to-Travel  
**ASSESSMENTS**



14,536

Individuals

Polio and Measles  
**VACCINATIONS**



14,907

Participants

**11<sup>th</sup> vaccination campaign, Za'atari camp**

From 3 to 7 April, the 11<sup>th</sup> vaccination campaign against Polio was held in Za'atari camp. The individuals targeted in the campaign were all children under the age of 5 years old. This vaccination campaign was conducted in cooperation with the Ministry of Health, UNICEF and International Relief and Development (IRD).

The vaccination campaign was carried out in the framework of the national program. Vaccination against polio is mandatory in Jordan for children under 5 for both Syrians and Jordanians. IOM supported the campaign through providing 22 vaccinators and a bus, as well as conducting vaccinations. IOM was in charge of a door-to-door activity aimed at detecting the children who were not vaccinated in the facilities installed in the main street of Za'atari during the first day of the campaign. During the activity, awareness-raising and information campaigns were also conducted.

As a result of the campaign, a total of 16,900 children under the age of 5 were vaccinated; of these 3,833 children were vaccinated by IOM.

**Humanitarian Border Management (HBM) Training**

An EU-funded humanitarian border management training took place from 3 to 4 April in Shwa'er military training centre in Zarqa. A total of 35 Jordanian Border Guards were trained on humanitarian border management skills. Participants learned about the internal standard operating procedures in accepting refugees at the border drafted by the government with support from IOM, which included a component on international legislation regarding refugee's rights. Eligible participants will be chosen to participate in a 7-day Training of Trainers.



Above: IOM's mobile team went door-to-door to provide vaccinations for children who had not been vaccinated at the health facilities in located in the main streets of Za'atari camp.

Right: IOM nurse administering the polio vaccination to a young child.

(Photos: © IOM Jordan 2016)



(Photo: © IOM Jordan 2016)

(Photos: © IOM Jordan 2016)

**TURKEY**

2.7 million refugees  
in Turkey as of 2 May 2016

**144,340** Assisted | Targeted 230,450



IOM Funding Requested ██████████ USD 28,060,000  
Funding Received ■■■ USD 5,299,478

**IOM PRESENCE**

8 Locations

53 Staff

12 International  
41 National

Figures reported below are from activities in 2016  
(↑) indicates progress made in the reporting period

- NFI DISTRIBUTION**  
90,185 (10,660↑) urban refugees
- TRANSPORTATION SERVICES**  
8,828 (3,606↑) urban refugees
- SCHOOL TRANSPORTATION**  
6,103 urban refugees
- FOOD ASSISTANCE**  
6,000 Syrian refugees
- CAPACITY BUILDING**  
34 (16↑) beneficiaries
- HEALTH ASSISTANCE**  
24,840 (10,789↑) beneficiaries
- PSYCHOSOCIAL SUPPORT**  
4,016 (384↑) beneficiaries
- LEGAL ASSISTANCE**  
257 (118↑) beneficiaries
- PROTECTION**  
658 (334↑) cases
- LIVELIHOOD ASSISTANCE**  
1,985 (1,577↑) beneficiaries
- EDUCATION**  
1,434 beneficiaries



**OUT-OF-CAMP**  
Assistance Locations  
2016

**Primary Health Care**

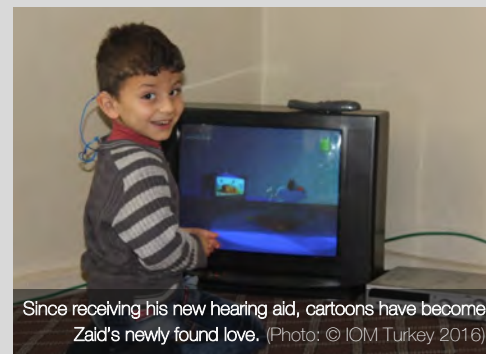
IOM continues to partner with Doctors WorldWide Turkey in operating a primary health clinic in Istanbul to provide primary health care to Syrian refugees. The primary health care clinic is open six days per week from 5pm to 9pm during the weekdays and 3pm to 6pm on Saturdays. The clinic has provided more than 10,000 beneficiaries with free health care consultations including paediatric clinic, women's clinic, internal diseases, general surgery, pharmacy and laboratory services.

**Through Their Eyes**

Four year old Zaid's face lights up when the music begins. For him, music is new. For the first years of his life, Zaid was not able to hear at all. Born one year into the conflict in Syria, his family was internally displaced in Syria for years with limited access to medical assistance – and no access to the medical technology that would let him hear the sound of his mother's voice.

A few months ago, Zaid's family was able to leave Syria. Now living in Turkey, Zaid's family is doing what they can to get by. Although the local community was welcoming, the family was not able to afford the son's medical bills. In April, IOM provided Zaid with his first hearing aid. "After a few days of using the hearing aid, Zaid's mood noticeably improved. He started dancing. When there's music playing now, he just gets up and dances all the time."

"I don't know what the future will bring. At the moment, Zaid is not able to speak, but hopefully with the hearing aid, one day I will be able to talk with my son," said Zaid's father. "He's an energetic boy and I just want him to be healthy, happy and just like all other little boys."



Since receiving his new hearing aid, cartoons have become Zaid's newly found love. (Photo: © IOM Turkey 2016)

In August 2015, IOM launched the Emergency Case Management (ECM) programme – which provides tailored humanitarian assistance for specific cases that are not supported by standard humanitarian assistance. IOM in Turkey uses this ad hoc approach to provide medical supplies, transportation, accommodation or rent support, nutrition, non-food items, legal assistance support and other tailored needs. Since the programme started, IOM has responded to over 300 cases, assisting over 1,100 Syrians living in Turkey.

IOM Regional Response to the Syria Crisis is funded and supported by:

