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## IOM Regional Response to the Syria Humanitarian Crisis



For the 2014-2015 school year, IOM is supporting **1,971 Syrian children** to reach in Sanliurfa through transportation assistance.  
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### HIGHLIGHTS



**Syria:** IOM provided emergency shelter interventions for **453 displaced households** living in unfinished buildings in Homs and Rural Damascus.



**Iraq:** IOM provided **712 Syrian refugees** with transportation assistance from the Ibraheem al-Khalil border crossing to reach Guelam camp.



**Jordan:** IOM Jordan's Counter Trafficking team held **three educational sessions** with students in northern Jordan about the concept of human trafficking and how to identify and prevent potential cases.



**Lebanon:** IOM in coordination with the International Orthodox Christian Charities began providing nutritional screening services to Syrian refugees, host community members and Lebanese returnees under 5 years of age.



**Turkey:** IOM provides food assistance to over **4,000 vulnerable Syrians** in Gaziantep.



## IOM OPERATIONS IN SYRIA



IOM provided emergency shelter upgrades for displaced households living in unfinished buildings, Rural Damascus.

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**Non-Food Item (NFI) Distribution:** From 30 September to 13 October, **22,947 Internally Displaced Persons (IDPs)** from Al-Hassakeh, Aleppo and Lattakia benefitted from IOM’s NFI distribution; **22%** of the distribution was in cross-line areas. IOM distributed **11,526 essential NFI kits** containing adult and baby diapers, blankets, pillows, mattresses, plastic mats, house cleaning and hygiene kits, jerry cans, rechargeable lights and mosquito nets. The distributions were conducted in cooperation with seven local NGOs.

Since the beginning of the crisis, IOM has assisted a total of **2,000,890 IDPs** in **14 governorates** in Syria through the provision of **855,233 NFI kits**.



NFI distribution, Aleppo.  
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**Assistance for Refugees Accepted for Resettlement from Syria:** During the reporting period, IOM provided resettlement assistance to **25 refugees** (16 female and 9 male, including 5

children) of Iraqi Iranian and Syrian origins with assistance to resettle in Canada (20) and the Netherlands (5).

Since the beginning of the crisis, IOM assisted a total of **18,597 refugees** to resettle to **17 different countries**.

**Repatriation for Stranded Migrants:** IOM in coordination with diplomatic missions present in Syria and in the region facilitates the safe repatriation of vulnerable stranded migrants to their country of origin. Between 30 September and 13 October, IOM provided repatriation assistance to **84 vulnerable stranded migrants** including 27 children from Egypt (45), the Philippines (23), Iraq (7), Ethiopia (5) and Moldova (4) to return to their countries of origin.

Since the beginning of the crisis, IOM has assisted **4,776 stranded migrants** to return to their origin countries.

**Mental Health and Psychosocial Support (MHPSS):** Between 7 and 11 October, IOM conducted a Training of Trainers (ToT) session for **14 individuals** from Homs, Aleppo, Damascus, Der-Ez-Zor, Hama and Lattakia who work with people with special needs. The training session was conducted in Lebanon, focused on sports and disabilities and presented concepts related to the value of sport and play in emergency; the relationship between sport and psychosocial support; teaching methods and training skills; and also activities and evaluations.

The training included several practical activities and their application in a number of schools and associations concerned with people with special needs. After implementing all the activities, the trainees received feedback from the trainer, and from a group of people with special needs who shared their

experiences with the trainees and explained the importance of sport in their psychological resilience and in overcoming some of the problems they faced.

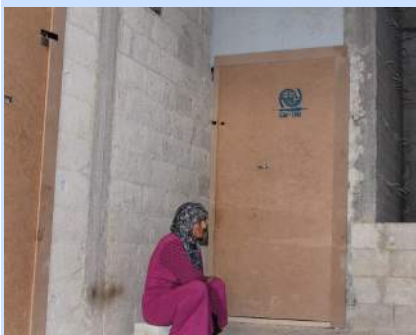


Training of Trainers session for individuals who work with people with special needs. © IOM 2014 (Photo: IOM Syria)

Since the beginning of the psychosocial programme, IOM has trained **1,325 professionals and community workers** in MHPSS. Since June 2013, the project has reached over **219,600 indirect beneficiaries**.

**Emergency Shelter Intervention:** During September and early October, IOM provided emergency shelter interventions for **453 displaced households** (2,009 individuals) living in **529 living spaces** in deplorable conditions in unfinished buildings in Homs and Rural Damascus. IOM's intervention came in time to equip the affected population for the winter weather ahead.

#### Samara's Story



*The on-going armed conflict in Syria displaced Samara's family from Sbeneh, a town 9km south of Damascus. Due to the inflation of rent, the family had to stay in unfinished buildings in Ashrafiat Sahnaya, a town 12km south of Damascus. Samara and her family spent 30 months in such houses living with extremely limited household items and basic facilities: "We showered and washed in*

*neighbours' houses. We were given some kitchen utensils by relief workers and benefactors". The unfinished apartment in which the family is staying houses eight people including Samara's sister's family. A thin line of curtains separates spaces from one another. 'I felt embarrassed sharing all my space. Having no privacy is humiliating,' iterated Samara's daughter.*

*Samara is a 50-year-old mother of three boys and a girl. Two of her sons are married and she now lives with her daughter and husband who used to be a confectionery chef. Unfortunately, two successive strokes have impeded his working capacity.*

*Samara's family's only source of income is her youngest son who makes SYP 18,000 a month (approx. USD 111) which he spends entirely on his father's medication, only managing to cover 50% of the treatment's cost.*

*IOM provided and installed a Sealing off Shelter Kit in Samara's house to provide them with increased privacy and insulation.*

Since the beginning of the crisis, **891 collective shelters** have been identified: 174 shelters have been assessed and 105 shelter works have been carried out including repair and rehabilitation. In total, **8,230 households** (42,204 IDPs) have benefitted from this intervention in **six governorates** (As-Suwayda, Damascus, Hama, Homs, Lattakia and Rural Damascus). In addition, IOM has provided shelter upgrade works in **1,113 living spaces/rooms** in unfinished building reaching **927 households** (4,309 IDPs), as well as provided **3,030 shelter kits** to **2,615 households** (17,282 IDPs).

**Counter Trafficking (CT):** During the reporting period, IOM conducted a capacity building training on practical uses of CT legal tools at the Higher Institute of Justice, in cooperation with the Ministry of Justice. A total of **300 trainees** including judges and employees of the Institute participated in the training.

Since the beginning of the crisis, **713 individuals** have benefitted from IOM's capacity building trainings in counter trafficking.

**Health Assistance:** In the period between 26 September and 6 October, IOM in coordination with Al-Ehsan Association opened **four Primary Healthcare Centres (PHC)** in Aleppo: Afrin (1) which is a cross-line area, and Aleppo city (3) in areas of Al-Sabil, Masharqa, and Hamadaniyah. To date, IOM has opened a total **six PHCs** in Aleppo (4), Homs (1) and Lattakia (1).

**Transportation Assistance:** On 10 October, the border between Iraq and Turkey was officially opened to allow Syrian Refugees from Kobani to cross the border into Iraq through the Ibraheem Al-Khalil crossing in Zakho. During the reporting period, IOM provided **712 refugees** (337 females and 375 males) from the Ibraheem al-Khalil border crossing with transportation assistance to reach Guelam camp in Dahuk governorate. According to the Governmental Emergency Cells in Dahuk, there is a plan to

accommodate some of the families in camps in Sulaymaniyah since refugee camps in Dahuk are full.

Since mid-July 2013, IOM has transported **65,880 Syrian refugees** within Iraq to and between camps located in the Kurdistan Region, as well as implemented a program to transport Syrian refugee children to and from their schools.



## IOM OPERATIONS IN IRAQ

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## IOM OPERATIONS IN JORDAN



**Emergency Transportation of Refugees:** Throughout this reporting period, IOM provided **156 Syrian refugees** (101 females and 55 males, including 44 children) with transportation assistance from Rabaa' al Sarhan Screening Centre to Azraq (137) and Za'atri (19) camps. Since transport operations began in July 2012, IOM has transported **452,136 Syrian refugees** from border areas to camps.

IOM's medical teams continue to provide pre-departure health services for new arrivals at Rabaa' Al Sarhan screening centre. During the reporting period, **127 refugees** were declared fit to travel and 32 cases were referred to the responsible organization in Rabaa' Al Sarhan screening centre for further assistance prior to travel.

**Immunization of New Arrivals:** Between 30 September and 13 October, **51 newly arrived Syrian refugees** (6 months to 15 years) were immunized against measles and **54 refugees** (new-born to 5-year-olds) against polio. Additionally, **15 children** (6-month to 5-year-olds) received Vitamin A supplements. Since April 2013, **189,320 Syrian refugees** have been immunized against polio and measles in Raba'a Al Sarhan transit centre and Za'atri camp.

**Tuberculosis (TB) Screening and Awareness-Raising Activities:** IOM provides TB detection and screening for suspected cases, direct observation therapy (DOT) and awareness-raising through a medical team consisting of six doctors and nurses, and 25 community health workers in the camps and urban communities. During the reporting period, IOM screened **225 Syrian refugees** and identified **four new TB cases**. Since March 2012, IOM has confirmed **152 suspected cases** and is providing DOT and follow-up for **51** of these cases; **96** have completed their treatment successfully.

Since March 2012, **346,124 beneficiaries** have participated in TB information and awareness-raising sessions, and IOM has screened **418,283 Syrian refugees**.

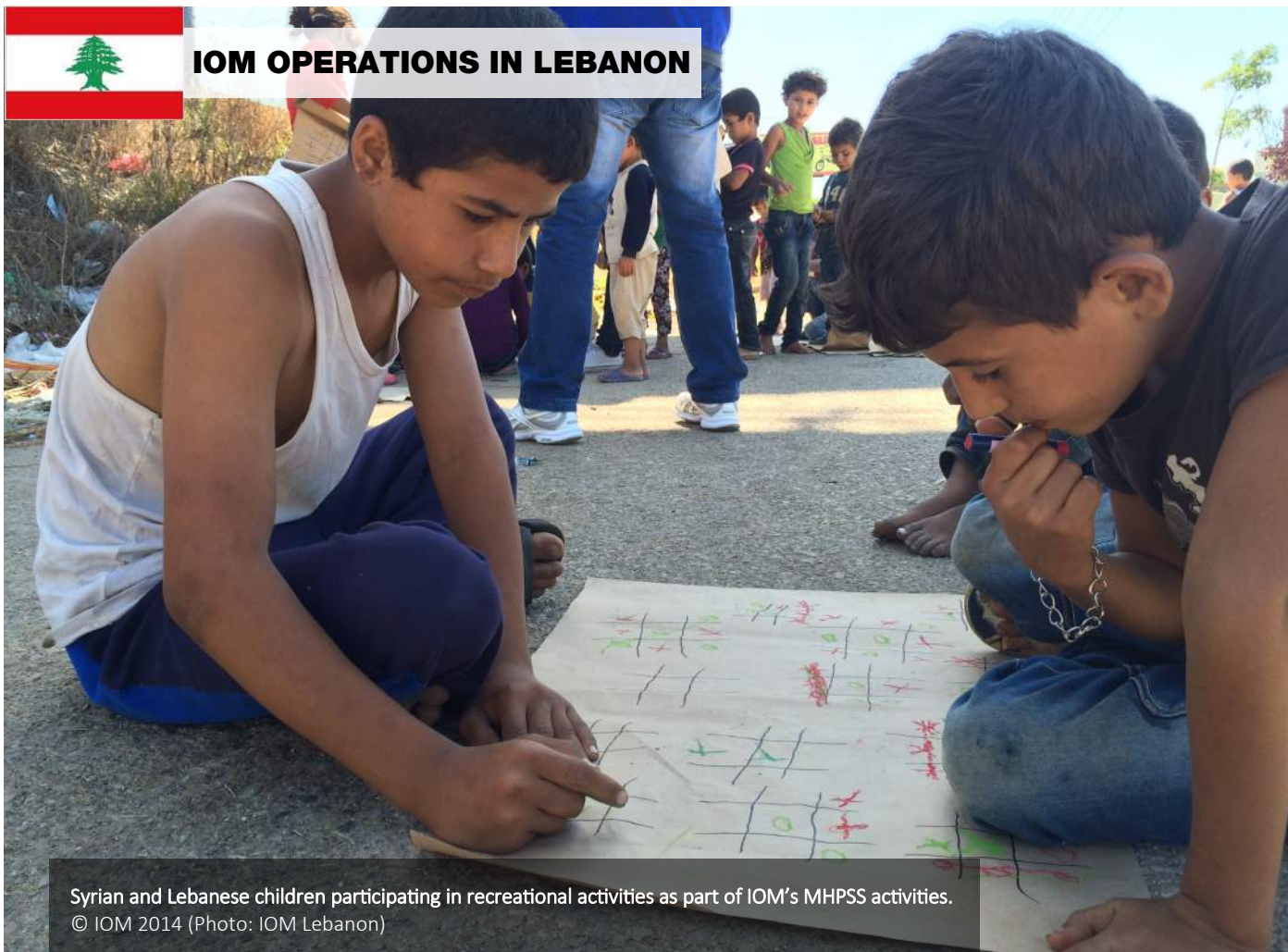
**Routine Immunization:** IOM supports routine immunizations in **three primary healthcare clinics** in Za'atri camp: Qatari clinic, Saudi clinic, and the Syrian clinic. IOM is providing immunization against Bacillus Calmette–Guérin (BCG), Inactivated Polio (IPV), Haemophilus Influenzae Type B (HIB), Hepatitis B (HBV), measles, Oral Polio (OPV), and Diphtheria, Pertussis (whooping cough), and Tetanus (DPT) for children (one to 18 months) and Tetanus Toxoid immunization (TT) for women, according to the national immunization schedule and following the Ministry of Health's (MoH) protocol. During the reporting period, IOM's nurses immunized **524 women** against tetanus.

In addition, IOM is also providing transportation support to and from Za'atri camp for MoH staff who work in the Qatari clinic, UNFPA clinic/ JHAS clinic and MDM.

**Counter-Trafficking:** Over the reporting period IOM Jordan's Counter Trafficking team held **three educational sessions** with students in the town of Irbid in northern Jordan. Students learned about the concept of human trafficking and how to identify and prevent potential cases. The students then created their own scenarios which they presented back to the group. In total, 248 students took part in the educational workshops across the three days. The IOM team also distributed bags and stationary with campaign logos to raise visibility and awareness of the Counter Trafficking campaign among the local community.



## IOM OPERATIONS IN LEBANON



Syrian and Lebanese children participating in recreational activities as part of IOM's MHPSS activities.  
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**Humanitarian Admission Programme (HAP):** On 11 October, **216 individuals** were assisted by IOM to be present at the German Embassy for visa preparations as part of the third phase of the German Government's Humanitarian Admissions Programme. The above-mentioned candidates will have medical check-up and cultural orientation sessions during the coming days.

Since September 2013, IOM has assisted a total of **4,081 Syrian refugees** to be resettled under the German HAP programme (Phase I & II).

**Transit Assistance to Stranded Migrants and Refugees Accepted for Resettlement from Syria:** Between 30 September and 13 October, **25 refugees** (16 females and 9 males, of which 5 were children) of Iraqi and Syrian origins were provided with transit assistance through Lebanon to final destinations in Canada and the Netherlands. Since February 2013, IOM has assisted **7,977 refugees** and **1,548 stranded migrants** to transit from Syria through Lebanon.

Furthermore, from 30 September to 13 October, IOM assisted **253 refugees** (145 females and 108 males, of which 10 were children), most of them Syrians, with departure on commercial flights for resettlement or family reunification in Canada, Denmark, Finland, France, Netherlands, Sweden, Switzerland, the United States of America, and Uruguay. Additionally, during the reporting period, IOM conducted cultural orientation sessions for **39 Syrian refugees** bound for Switzerland and the United Kingdom.

**Livelihoods Assistance:** On 3 October, the second group of **32 beneficiaries** completed the first cycle of 10 working days in the cash-for-work (CfW) project. The first group of **33 beneficiaries** has started their second cycle in the CfW project taking place in the Sahel Zahrani area. The beneficiaries were engaged in garbage collection and gardening in the municipalities of Sarafand, Saksakiye, Arzey. IOM provided equipment such as tools, masks, bags and wagons to help with the work.

The beneficiaries will receive their payments (USD 20 per day) for the work through ATM cards. The total number of CfW beneficiaries to date is **65** (53 Syrians and 12 Lebanese).

IOM continues to assess Lebanese returnees in central and West Bekaa to identify those who would benefit from emergency livelihood support. Between 30 September and 13 October, **35 new beneficiaries** were identified to receive in-kind grants (for a value of USD 1,500) to start income generating activities and micro-enterprises.

**Primary Healthcare Assistance for Syrian Refugees, Lebanese Returnees and Lebanese Host Communities:** IOM provides support to **six primary healthcare centres (PHC)** in South Lebanon (4) and Central Bekaa (2) through subsidized consultations, free acute and chronic medications and reimbursements for medical and administrative staff for additional working hours. From 27 September to 6 October, **1,378 Syrian refugees** and **131 Lebanese host community members and returnees** received primary healthcare consultations at the centres. Antenatal care visits were

conducted for 182 women, and 72 children received vaccinations. Since December 2013, **3,012 households** have been reached by an IOM community health team informing them of the services available, and health awareness sessions have been conducted for **3,290 participants**.

From 27 September to 13 October, IOM's mobile medical units (MMU) operating in South Lebanon and West Bekaa provided medical services including free consultations and medications, as well as health awareness sessions to **445 Syrian refugees** and **120 Lebanese host community members**.

Since the start of the primary healthcare project in December 2013, IOM has provided healthcare services to **28,538 individuals**.

**Nutritional Screening and Malnutrition Treatment:** On 15 September, the IOM-supported MMU in South Lebanon and PHC in Msayleh PHC started providing nutritional screening services to Syrian refugees, host community members and Lebanese returnees under 5 years of age, in coordination with the International Orthodox Christian Charities (IOCC). A total of **37 children** (21 females and 16 males) in the South and **159 children** (75 females and 84 males) in Msayleh benefitted from nutritional screening during the reporting period.

The medical treatment for malnutrition cases is covered by the Msayleh PHC, whereas IOCC provides the nutritional treatments required. Between 27 September and 10 October, two children received medical treatment and nine children received nutritional treatment; a total of **11 malnutrition cases** have been treated since the start of the services.

**Mental Health and Psychosocial Support (MHPSS):** From 30 September to 13 October, IOM provided **679 Syrian and Lebanese individuals** with psychosocial support. 382 beneficiaries were reached in the South living in informal settlements and collective

shelters in the Zahrani area, and 297 beneficiaries were reached at the Dari Community Centre in Baalbek, Bekaa. In total, 387 children, 271 women, 18 adolescents and three men participated in recreational, educational and artistic activities that focused on maintaining family and community-based care and support. Additionally, following training sessions and workshops, a group of **five women** in Baalbek continue to conduct outreach activities for both women and children related to hygiene and victims of violence.

To date, **19,568 individuals** have benefited from IOM's MHPSS programme.

Within the activities of IOM psychosocial programme "Psychosocial Support to Crisis Affected, Displaced and Migrant Youth and Their Families in Syria and Neighbouring Countries", IOM will be launching the second edition of the executive professional Master's programme in "Psychosocial Support and Dialogue". The call for applications has been disseminated in Lebanon and Syria.

The Master's programme will be offered to **15 Lebanese and 15 Syrian professionals** and will take place from 28 November 2014 to May 2015. International, national and regional experts will be teaching the course modules to offer a diverse overview of the most relevant topics related to psychosocial support and dialogue in conflict-torn environments. The programme is offered in collaboration with the Lebanese University and the teaching of the modules will be conducted in Lebanon at the Lebanese University-Hadath campus.

**Shelter Support:** Assessments of informal settlements for potential weatherproofing kit distributions are ongoing in South Lebanon. During the reporting period, IOM identified **221 Syrian refugee households** that are in need of medium weatherproofing kits in Sarafand, Adloun, Maghdoushi, Gazeyeh, and Beisareyeh.



## IOM OPERATIONS IN TURKEY

**NFI Distribution to Out-of-Camp Populations:** IOM continues with the distribution of core relief items in Kirikhan and surrounding villages (Hatay province). During the reporting period, IOM distributed NFIs consisting of mattresses, blankets, pillows, carpets and diapers to **183 households** (971 individuals).

Since the beginning of the crisis, **139,476 Syrians** have benefited from IOM's NFI assistance.

**Transportation Services:** For the 2014-2015 school year, IOM is supporting **1,971 Syrian children** (1,140 female and 831 male) to reach two schools in Sanliurfa (Eyup and Sirrin) through the provision of school transportation. Additionally, from 30 September to 10 October, IOM provided transportation assistance to **750 Syrian nationals** from Adiyaman camp to medical facilities and social service centres. Due to the Eid period,

the movements from Adiyaman camp were slow during the reporting period.

Since July 2013, IOM has provided transportation assistance to **51,075 beneficiaries**.



IOM provides children with transportation to each schools in Sanliurfa. © IOM 2014 (Photo: IOM Turkey)

**Provision of Food to Vulnerable Syrian Households:** IOM is supporting a food kitchen run by the municipality in Gaziantep. On 9 October, IOM conducted a monitoring mission, meeting with the distributors employed by the Governorate, as well as beneficiaries who were waiting to receive assistance. The food kitchen supports **737 Syrian households** (around 4,000 persons) living in urban areas in Gaziantep with one meal per day.

*Sekina's story*

*Sekina fled the conflict in Syria from Aleppo almost two years ago with her eight children to Gaziantep, Turkey. With no regular income, she struggled to feed her family regularly. When she heard about a food kitchen run by the Gaziantep Governorship, she applied to the Social Welfare Department for support and*

*was assessed by social workers and immediately registered to receive food. The Governorate assists vulnerable households such as Sekine's with food, targeting female-headed households, households living in poor conditions, the elderly, those with illnesses and disabilities, and households with large numbers of children and no income. Although she is satisfied with the quality of the food, the one meal per day isn't enough.*

**Voucher Programme:** Through its implementing partner Support to Life (STL), IOM continues with the provision of vouchers cards to **524 households** (3,067 individuals) living in Kirikhan. The card is credited on monthly basis with TRY 30 per person for food and TRY 40 per person for hygiene items. IOM is also a part of an established technical group looking at the selection and vulnerability criteria for cash, voucher and food programmes.

IOM's initiatives are supported by:



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