



## IOM Regional Response to the Syria Humanitarian Crisis



Young beneficiary with non-food items including mattresses, plastic mats and house cleaning kits distributed by IOM, Idleb.  
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### HIGHLIGHTS



**Syria:** During the reporting period, IOM distributed non-food items to an estimated **2,959 vulnerable and displaced individuals** hosted in El Ifraj camp and in Kafar Amim village in Idleb.



**Iraq:** Between 7 July and 2 September, **2,834 Syrian refugees** received inter-camp transportation assistance from IOM.



**Jordan:** During the reporting period, IOM screened **267 Syrian refugees** for Tuberculosis (TB) and identified **four new TB cases**.



**Lebanon:** IOM provided **145 refugees** with transit assistance from Syria and through Lebanon to final destinations in Austria, Belgium, Canada, Denmark, Norway and the United Kingdom.



**Turkey:** IOM provided **1,189 Syrians** with transportation assistance and **272 households** in Hatay province with non-food items.



## IOM OPERATIONS IN SYRIA



Syrians living in host communities, collective shelters and cross-line areas received NFIs.

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**Non-Food Item (NFI) Distribution:** During the reporting period, IOM in cooperation with **13 NGOs**, distributed **24,059 NFI kits** containing blankets, mattresses, pillows, plastic mats, baby and adult diapers, undergarment kits, house cleaning kits, hygiene kits, jerry cans, rechargeable lights, mats and mosquito nets. **43,727 internally displaced persons (IDPs)** living in Aleppo, Al-Hassakeh, As-Suwayda, Damascus, Hama, Homs, Idleb, Latakia and Tartous benefitted from the distribution; 1% of the distribution was in cross line areas, 99% was in host communities and collective shelters. Part of IOM's cross-line distributions involved going to Kafar Amim village on the eastern side of Idelib, and to El Ifraj, an unofficial camp 18 km east of Kafar Amim where an estimated **2,959 vulnerable and displaced individuals** benefitted from IOM's NFI distribution. IOM is the first humanitarian agency to reach this unofficial camp since it was built/constructed two years ago.

Since the beginning of the crisis, IOM has provided **768,450 NFI kits** including quilts, mattresses, hygiene kits, house cleaning kits, kitchen sets, disability kits, jerry cans, plastic mats, rechargeable lights, diapers, undergarments, winterisation items and mosquito nets to **1,879,984 IDPs** in **14 governorates** in Syria.

**Assistance for Refugees Accepted for Resettlement from Syria:** Between 2 and 15 September, IOM provided resettlement assistance to **166 refugees** (91 females and 75 males, including 31 children) of Iraqi, Palestinian, Somali and Syrian origins. The refugees were assisted to resettle in Canada (75), Australia (74),

the United States of America (12), the United Kingdom (3) and Belgium (2).

Since the beginning of the crisis, IOM has provided resettlement assistance to **18,425 refugees** to resettle in **17 countries**.

**Capacity Building Training for Local NGOs (LNGOs):** From 3 to 8 September, IOM conducted the third capacity building training in Tartous on *Emergency Response and Project Cycle Management during Emergencies*. The training targeted NGOs from Hama, Homs, Latakia and Tartous. A total of **54 participants** attended from LNGOs (42), related ministries (10), and IOM (2).

Since the beginning of the crisis, IOM has trained a total of **88 LNGOs** in humanitarian assistance.

**Repatriation for Stranded Migrants:** In coordination with diplomatic missions in Syria and in the region, IOM continues to facilitate the safe repatriation of vulnerable stranded migrants to their countries of origin. Between 2 and 15 September, **15 stranded female migrants** including eight children were provided repatriation assistance to return to Serbia (5), Sudan (5), Moldova (4) and Jordan (1).

Since the beginning of the crisis, IOM has assisted **4,671 stranded migrants**.

**Mental Health and Psychosocial Support (MHPSS):** As part of the On-the-Job Training (OJT) series to equip SOS caregivers and

specialists to help children and youth under their responsibilities in day-to-day issues, IOM conducted one training for **three specialists** in the SOS village in Damascus during the reporting period. Additionally, one supervision session for **45 SOS caregivers** was conducted in the SOS village.

Since the beginning of the psychosocial programme, IOM has trained **1,286 professionals and community workers** in MHPSS.

Since June 2013, the project has reached over **219,600 indirect beneficiaries**. Furthermore, since 7 March 2014, **29 Syrian and six Lebanese professionals** are benefiting from the Master's Program in Psychosocial Support and Dialogue that IOM is organizing with the Lebanese University in Lebanon.



## IOM OPERATIONS IN IRAQ



Syrian refugees loading their belongings in a truck prior to receiving transportation assistance to Gawelan Camp. © IOM 2014 (Photo: IOM Iraq)

**Transportation Assistance:** Between 7 July and 2 September, a total of **2,834 Syrian refugees** (1,378 females and 1,456 males) received inter-camp transportation assistance from IOM. On 22 August, IOM provided inter-camp transportation to return **295 households** (1,332 Syrian refugees) from Domiz camp back to Gawelan camp. These refugees fled for safety three weeks ago from Gawelan camp to Domiz camp for fear that they will be attacked by armed groups.

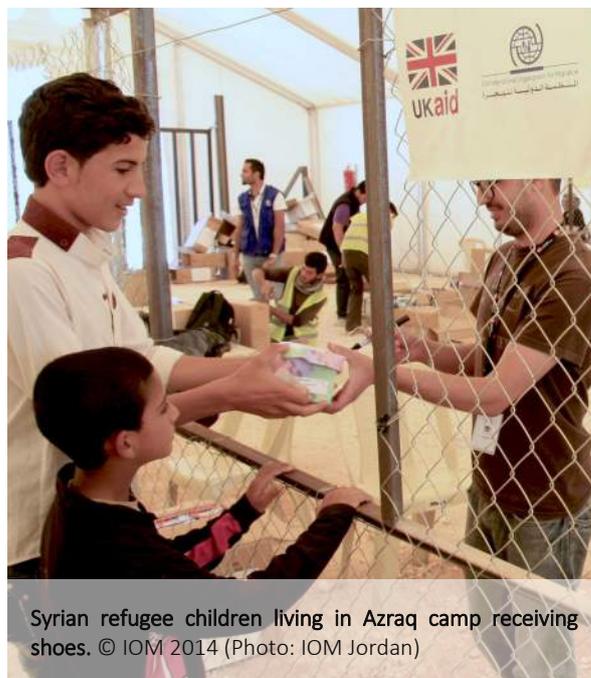


## IOM OPERATIONS IN JORDAN

On 15 September, IOM hosted a roundtable in Amman to discuss Jordan's humanitarian approach to the Syrian crisis in the coming year, and to lay out a contingency plan in case numbers of daily refugee arrivals were to suddenly increase. The roundtable was held within the scope of the EU-funded project, "Support to the Jordanian Border Guards in Provision of Humanitarian Assistance to Syrian Refugees Crossing the Syrian-Jordanian Borders".

The roundtable was attended by representatives of the Jordanian Government, the Jordanian Border Guards, the European Union, UNHCR, UNOPS, ICRC, WFP, UNICEF, and experts in humanitarian border management from other regional IOM missions.

**Emergency Transportation of Refugees:** Between 2 and 15 September, **2,474 Syrian refugees** (1,240 females and 1,234 males, including 889 children) were provided with transportation assistance from Rabaa' al Sarhan Screening Centre to Azraq (2,390) and Za'atri (84) camps. Since transport operations began in July 2012, IOM has transported **448,728 Syrian refugees** from border areas to camps. On 14 September, IOM, NRC, and Syrian volunteers began distributing shoes to refugees hosted in Azraq Camp. The shoes will be distributed to every adult and child in Azraq camp over the course of the week to ensure that everyone has safe and comfortable protection from the rocky desert terrain and the threat of scorpions and other dangerous insects.



Syrian refugee children living in Azraq camp receiving shoes. © IOM 2014 (Photo: IOM Jordan)

Since 1 August 2014, IOM's medical teams have been providing pre-departure health services for the new arrivals at Rabaa' Al Sarhan screening centre. IOM's medical team provides fitness-to-travel health checks for all the refugees before they move to the camps. During the reporting period, **2,694** refugees were fit to

travel and **34 cases** were referred to the responsible organization in Rabaa' Al Sarhan screening centre to seek further assistance prior to travel.

**Routine Immunization:** IOM continues to support routine immunizations in three primary health care clinics in Za'atri camp: Qatari clinic, Saudi clinic, and Syrian clinic. IOM is providing immunization against Bacillus Calmette–Guérin (BCG), Inactivated Polio (IPV), Haemophilus Influenzae type B vaccine (HIB), Hepatitis B (HBV), measles, Oral Polio (OPV), and Diphtheria, Pertussis (whooping cough), and Tetanus (DPT) for children (one to 18 months) and Tetanus Toxoid immunization (TT) for women, according to the national immunization schedule and following the Ministry of Health's (MOH) protocol. Additionally, **ten community health workers** are conducting awareness-raising campaigns regarding the importance of routine immunizations and the locations of the provided services.

During the reporting period, IOM's nurses immunized **427 children** and **720 women** against Tetanus.

In addition, IOM is also providing transportation support to and from Za'atri camp for MoH staff who work in the Qatari clinic, UNFPA clinic/ JHAS clinic and MDM.

**Immunization of New Arrivals:** During the reporting period, IOM immunized **1,098 newly arrived Syrian refugees** (6 months to 15 years) against measles and **1,147 refugees** (new-born to 5-year-olds) against polio. Additionally, **494 children** (6-month to 5-year-olds) received Vitamin A supplements. To date, **186,394 Syrian refugees** have been immunized against polio and measles in Za'atri camp.

**Tuberculosis (TB) Screening and Awareness-Raising Activities:** During the reporting period, IOM screened **267 Syrian refugees** and identified **four new TB cases**. Since March 2012, IOM has confirmed **146 suspected cases** and is providing directly observed therapy (DOT) and follow-up for **47** of these cases; **94** have completed their treatment successfully. IOM provides screening for suspected cases, DOT, and awareness-raising through a medical team consisting of six doctors and nurses, and 25 community health workers who work in the camps and urban communities.

Since March 2012, **338,172 beneficiaries** have participated in TB information and awareness-raising sessions. IOM continues to work with partners and the MoH to screen for and treat active cases of TB. Since March 2012, IOM has screened **417,733 Syrian refugees**.



## IOM OPERATIONS IN LEBANON

**Primary Healthcare Assistance for Syrian Refugees, Lebanese Returnees and Lebanese Host Communities:** IOM continues to support six primary healthcare centres (PHC) in South Lebanon (4) and Central Bekaa (2) through subsidized consultations, free acute and chronic medications and reimbursements for medical and administrative staff for additional working hours. From 30 August to 12 September, **1,607 Syrian refugees** and **118 Lebanese host community members and returnees** received primary healthcare consultations at the centres. Antenatal care visits were conducted for 222 women, and 138 children received vaccinations. Since December 2013, **2,912 households** have been reached by an IOM community health team informing them of the services available, and health awareness sessions have been conducted for **2,507 participants**.

On 9 September, IOM began supporting a second mobile medical unit (MMU) working in West Bekaa. The MMU will operate for two days per week, covering the municipalities of Al-Marj, Hosh Al-Hariemeh, Al-Rawda, and Khiara. From 30 August to 12 September, this MMU and another operating in South Lebanon provided medical services to **362 Syrian refugees** and **118 Lebanese host community members**.

Since the start of the Primary Healthcare project in December 2013, **23,990 individuals** have benefited from primary healthcare services provided by IOM.

**IOM Support to the National Tuberculosis Programme (NTP):** On 2 and 9 September, IOM organized **two workshops**, one for South Lebanon and another for Mt. Lebanon/Beirut, to discuss the Ministry of Public Health's National Tuberculosis Programme with other relevant partners working in these areas. Participants included representatives of different UN agencies, local NGOs, international NGOs, along with NTP staff and doctors working in TB centres. TB statistics for 2014 and the Ministry's new TB referral form were presented by the NTP coordinator. Attendees responded very positively to the discussion, and asked that individual primary healthcare centres be included in future workshops. Two more workshops will be held in the Bekaa and North Lebanon in coming weeks.

**Mental Health and Psychosocial Support:** During the reporting period, **618 Syrian and Lebanese individuals** were provided psychosocial support. In the Bekaa, 258 beneficiaries were reached at the Dari Community Centre in Baalbek, and a mobile team in the South reached 360 beneficiaries in informal settlements and collective shelters in the Zahrani area. Overall 352 children, 222 women, 21 men and 23 adolescents participated in recreational, educational and artistic activities that focused on maintaining family and community-based care and support. In Baalbek, following several training sessions and workshops, a group of **five women** continue to conduct outreach

activities for both women and children including awareness sessions related to hygiene and violence.



Syrian refugee children participated in MHPSS activities, South Lebanon. © IOM 2014 (Photo: IOM Lebanon)

To date, there have been **18,310 beneficiaries** of IOM's MHPSS programme.

**Resettlement Assistance for Syrian Refugees:** On 9 September, **196 Syrian refugees** (99 females and 97 males of which 61 were children) departed on a chartered flight from Beirut for Germany, as part of the Humanitarian Admissions Programme (HAP). Before travelling, IOM assisted the refugees with transport, medical screening and cultural orientation (CO) sessions on topics ranging from working in Germany to the local transport system.

Since 11 September 2013, IOM has assisted a total of **4,081 Syrian refugees** to be resettled under the German HAP programme.

During the reporting period, IOM also conducted CO sessions for **24 Syrian refugees** bound for Schaufauzen canton in Switzerland. Additionally, IOM provided support for a Danish delegation interviewing 140 refugees, and a Dutch delegation conducting CO sessions for Syrians ahead of their resettlement to the Netherlands.

Furthermore, from 2 to 15 September, IOM assisted **319 refugees** (176 females and 143 males, of which 113 were children), most of them Syrians, with departure on commercial flights for resettlement or family reunification in Australia, Denmark, Finland, Germany, Norway, the Philippines, Sweden, Switzerland and the United States.

**Transit Assistance to Stranded Migrants and Refugees Accepted for Resettlement from Syria:** During the reporting period, IOM

provided **145 refugees** (78 females and 67 males, of which 28 were children) of Iraqi, Palestinian, Somali and Syrian origins with transit assistance through Lebanon to final destinations in Austria, Belgium, Canada, Denmark, Norway and the United Kingdom.

Since February 2013, IOM has assisted **7,779 refugees** and **1,472 stranded migrants**<sup>[1]</sup> to transit from Syria through Lebanon.

**Cash-for-Work Project in South Lebanon:** IOM has launched a new Cash-for-Work project targeting **135 beneficiaries**, both Syrian refugees and vulnerable Lebanese, in the Sahel Zahrani area. So far, 33 beneficiaries have been enrolled in the programme (25 Syrians and 8 Lebanese) which offers temporary employment in community-driven projects organized by local municipalities. Ongoing activities include garbage collection in the municipalities of Baisarieh, Kharayeb, Loubieh and Ansarieh. The project will cover an initial period of four months and is being run in close coordination with the Zahrani Union of Municipalities. Similar projects in Lebanon, as endorsed by the Livelihoods Working Group, have proven effective in providing cash support and creating livelihoods opportunities for vulnerable households.



A beneficiary participating in the cash-for-work project, Sahel Zahrani Area. © IOM 2014 (Photo: IOM Lebanon)

**Shelter Support for Syrian Refugees and Lebanese Returnees:** On 12 September, rental subsidies covering 1 to 2 months' rent were provided to **67 households** in Mt. Lebanon and Beirut, **70 households** in South Lebanon and **71 households** in Tall, North Lebanon). Nine of the households were new cases following referral and assessment. Beneficiaries have been provided with an ATM card, through which the cash was disbursed.

[1] Correction: A mistake appeared in the last Sitrep noting that 1,485 stranded migrants have been assisted. The correct figure is 1,458 stranded migrants.



## IOM OPERATIONS IN TURKEY

**Provision of Food to Vulnerable Syrian Households:** IOM will sign an agreement with the Gaziantep governorate to support over **700 vulnerable Syrian households** through a food kitchen. The food kitchen provides one meal per day, six days a week. The governorate will conduct vulnerability assessments of Syrian and Turkish households in order to determine those who can receive assistance. Criteria to determine the eligible households include: no regular income or assets, living in decrepit housing, female-headed households, households with vulnerable persons (such as those with disabilities and elderly), and households with high numbers of children. IOM will support this initiative in coordination with the provincial governorate and the Disaster and Emergency Management Presidency (AFAD).

**NFI Distribution to Out-of-Camp Populations:** In Hatay province, IOM field staff in coordination with the Muhtars and authorities in the province visited households and new arrivals and provide them with core non-food items. During the reporting period, **272 Syrian households** (1,356 individuals) received NFI kits containing blankets, mattresses, pillows, bed covers and diapers during IOM's NFI distribution.

### *Zeynep's Story:*

*Zeynep lives with her husband and three children in Kirikhan. In July, Zeynep and her family fled from Aleppo, Syria into Turkey near the Kilis border and travelled to Kirikhan, Hatay province. When they first arrived they didn't have any food or accommodation, and given their limited income, they were only able to rent the basement of a decrepit building.*

*Although her husband used to work as a day labourer in Syria, he hasn't been able to find work in Turkey. From time to time, Zeynep works as a cleaner but as the work is not regular, the money she receives is not enough to support her family.*

*On 15 September, Zeynep and her family received food assistance from the sub-governorate and non-food items including baby diapers, mattresses, pillows, sheets and a carpet from IOM.*



**Zeynep's family with NFIs they received from IOM.**  
© IOM 2014 (Photo: IOM Turkey)

Since the beginning of the crisis, **136,840** Syrians have benefited from IOM's NFI assistance.

**Transportation Services:** From 2 to 14 September, IOM provided **1,175** individuals with transportation assistance from Adiyaman camp to medical facilities and social service centres, and 14 Syrians were transferred between camps (Nusaybin and Malatya).

Additionally, IOM is finalising the bids of transportation for schools in Urfa and Malatya where more than 1,000 students will be assisted to reach schools.

Since the beginning of the transportation project in July 2013, **42,344** Syrians have benefited from IOM's transportation assistance.

IOM's initiatives are supported by:



CONTACTS: Syria Crisis Coordination Unit | [scc@iom.int](mailto:scc@iom.int)  
 Donor Relations Division | +41.22.717.92.71 | [DRD@iom.int](mailto:DRD@iom.int)