



## IOM Regional Response to the Syria Humanitarian Crisis



Beneficiaries enrolled in the Cash-for-Work programme were engaged in garbage collection and garden rehabilitation, Sahel Zahrani.  
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### HIGHLIGHTS



**Syria:** IOM was able to distribute non-food item kits to an estimated **15,253 vulnerable individuals** for the first-time in cross-line areas in Al-Hassakeh and Idleb.



**Iraq:** **118 Syrian refugees** were provided with in-bound camp transportation from the Peshkabor border crossing to Guelam camp in Ninewa.



**Jordan:** IOM provided **2,993 Syrian refugees** with transportation assistance from Rabaa' al Sarhan Screening Centre to Azraq and Za'atri camps.



**Lebanon:** **32 Syrian and Lebanese psychosocial professionals** graduated from the joint IOM-Lebanese University Executive Master's Programme in "Psychosocial Support and Dialogue".



**Turkey:** IOM is responding to the influx of Syrians in Turkey with the provision of non-food items.



## IOM OPERATIONS IN SYRIA



IOM's Primary Healthcare Centre, Lattakia.

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**Non-Food Item (NFI) Distribution:** During the reporting period, **42,934 Internally Displaced Persons (IDPs)** from Al-Hassakeh, As-Suwayda, Damascus, Hama, Homs, Idelb and Tartous benefitted from IOM's NFI distribution; 46% of the distribution was cross-line areas. IOM distributed **32,603 essential NFI kits** containing adult and baby diapers, blankets, mattresses, plastic mats, house cleaning and hygiene kits, kitchen sets, jerry cans, rechargeable lights and mosquito nets. The distributions were conducted in cooperation with **10 local NGOs**.



IDPs hosted in collective shelters received NFIs from IOM, Idleb.

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Since the beginning of the crisis, IOM has assisted a total of **1,960,960 IDPs** in **14 governorates** in Syria through the provision of **829,298 NFI kits**.

**Assistance for Refugees Accepted for Resettlement from Syria:** From 16 to 29 September, **147 refugees** (71 female and 76 male, including 21 children) of Iraqi, Palestinian and Syrian origins were assisted to resettle in Australia (108), Canada (34), and the United States of America (5).

Since the beginning of the crisis, IOM assisted a total of **18,572 refugees** to resettle to **17 different countries**.

**Repatriation for Stranded Migrants:** During the reporting period, IOM provided repatriation assistance to **21 female stranded migrants** from the Philippines (20) and Ukraine (1) to return to their countries of origin.

Since the beginning of the crisis, IOM has assisted **4,692 stranded migrants**.

**Mental Health and Psychosocial Support (MHPSS):** Between 16 and 29 September, as part of the On-the-Job Training (OJT) series to equip SOS caregivers and specialists to help children and youth under their responsibilities in day-to-day issues, IOM conducted two supervision sessions for **45 SOS caregivers** and a two-day training for **three specialists** in the SOS village in Damascus.

Following three previous workshops conducted on art-based interventions for **27 specialists** from different NGOs in Syria, the last workshop was conducted in Lebanon for **20 specialists** between 23 and 27 September. During the workshop, participants presented case studies, activities and programmes that they provide for their beneficiaries, and received a peer-review from workshop participants on how they could improve. Participants also talked about the difficult situations they sometimes face (sexual harassment, violence among beneficiaries, violence in schools, etc.), and were provided strategies and activities to cope with the challenges by the trainers.

Furthermore, during the reporting period, **25 shelter managers** from Damascus and Rural Damascus received training on MHPSS considerations to help them deal with affected households in shelters, and to take into account at the management level

psychosocial standards.

Since the beginning of the psychosocial programme, IOM has trained **1,311 professionals and community workers** in MHPSS. Since June 2013, the project has reached over **219,600 indirect beneficiaries**. Furthermore, **29 Syrian and six Lebanese professionals** completed the Master's Programme in Psychosocial Support and Dialogue that IOM organized with the Lebanese University in Lebanon.

**Health Assistance:** During the reporting period, IOM in partnership with the Ministry of Health in Lattakia and Al-Insha'at Association in Homs established a Primary Healthcare Centre (PHC) in the two cities. Lattakia Sports City is a collective shelter hosting more than 4,772 IDPs. Similarly, Al-Insha'at area hosts more than 25,000 individuals. In both areas, there are neither operational PHCs nor any public health facilities nearby.

Since the beginning of the crisis, IOM has reached **21,971** beneficiaries, including **1,417** people with disabilities.

**Counter Trafficking:** From 14 to 16 September and 22 to 24 September, IOM conducted **two 3-day capacity building trainings** in Damascus and Lattakia respectively on counter-trafficking for shelter managers and social workers. **Fifty-one participants** from local NGOs and the Protection Unit of the Ministry of Social Affairs attended. Topics discussed included: Definitions of human trafficking by international and local laws, forms of human trafficking, smuggling and prostitution, and capacity of local institution variant roles in combatting trafficking in person.

Since January 2014, **494 professionals and social workers** have benefitted from IOM's counter-trafficking training sessions.

#### Badie'a's Story:

*The impact of the crisis is even doubled on Badie'a, a 48-year old widow of six children; three boys and three girls. Badie'a lost her husband to a vocational accident in 2001 and was denied compensation for her husband's high-risk construction job. To make the struggle worse, once violence erupted in her village of al-Sultaniah and the nearby village BabAmrou, Homs, Badie'a was displaced from her house to the nearby Palastinian camp of Homs.*

*The family of seven now eat, study and sleep in a single bedroom in Badeia's sister's apartment in the Palestinian camp in Homs. 'I went back to al-Sultaniah once to find our house in ruins and our belongings wiped away by the destruction,' explained Badie'a. 'I don't want my children to leave school – that is my only wish for the future.'*

*Single parents face unique challenges finding safe spaces to live, paying rent, providing enough food for their families, and affording medicine. Therefore, the Inshaat charity society has provided Badie'a's family with food, hygiene kits, healthcare assistance and educational support.*



## IOM OPERATIONS IN IRAQ

**Transportation Assistance:** On 25 September, **63 Syrian refugees** were provided with in-bound camp transportation from the Peshkabor border crossing to Guelam camp in the Shikhan district of Ninewa. On 27 September, an additional **55 refugees** received the same service for a cumulative total of **54,499** refugees provided with in-bound assistances this year.

**Livelihood Assistance:** On 10 September, land in Gawergosik camp was allocated in coordination with UNHCR and camp administration and management to set up 40 shops. These shops will accommodate recipients of IKGs and provide them space to go back to work. IOM began levelling and paving this land shortly after the allocation. 60 small businesses will be set up on this land in order for camp residents to begin their projects.



## IOM OPERATIONS IN JORDAN

**Emergency Transportation of Refugees:** During the reporting period, IOM provided **2,993 Syrian refugees** (1,550 females and 1,443 males, including 1,245 children) with transportation assistance from Rabaa' al Sarhan Screening Centre to Azraq (2,969) and Za'atri (24) camps. Since transport operations began in July 2012, IOM has transported **451,980 Syrian refugees** from border areas to camps.

IOM's medical teams have been providing pre-departure health services for new arrivals at Rabaa' Al Sarhan screening centre since 1 August 2014. The medical team provides fitness-to-travel health checks for all refugees before they move to the camps. During the reporting period, **2,880 refugees** were declared fit to travel and 118 cases were referred to the responsible organization in Rabaa' Al Sarhan screening centre for further assistance prior to travel.

**Immunization of New Arrivals:** Between 16 and 29 September, **1,376 newly arrived Syrian refugees** (6 months to 15 years) were immunized against measles and **1,445 refugees** (new-born to 5-year-olds) against polio. Additionally, **586 children** (6-month to 5-year-olds) received Vitamin A supplements. Since April 2013, **189,215 Syrian refugees** have been immunized against polio and measles in Za’atri camp.

**Tuberculosis (TB) Screening and Awareness-Raising Activities:** IOM provides screening for suspected cases, direct observation therapy (DOT) and awareness-raising through a medical team consisting of six doctors and nurses, and 25 community health workers who work in the camps and urban communities. During the reporting period, IOM screened **325 Syrian refugees** and identified **two new TB cases**. Since March 2012, IOM has confirmed **148 suspected cases** and is providing DOT and follow-up for **47** of these cases; **96** have completed their treatment successfully.

Since March 2012, **342,905 beneficiaries** have participated in TB information and awareness-raising sessions, and IOM has screened **418,058 Syrian refugees**.

**Routine Immunization:** IOM supports routine immunizations in three primary health care clinics in Za’atri camp: Qatari clinic, Saudi clinic, and the Syrian clinic. IOM is providing immunization against Bacillus Calmette–Guérin (BCG), Inactivated Polio (IPV), Haemophilus Influenzae Type B (HIB), Hepatitis B (HBV), measles,

Oral Polio (OPV), and Diphtheria, Pertussis (whooping cough), and Tetanus (DPT) for children (one to 18 months) and Tetanus Toxoid immunization (TT) for women, according to the national immunization schedule and following the Ministry of Health’s (MoH) protocol. During the reporting period, IOM’s nurses immunized **437 children** and **787 women** against tetanus. Additionally, **10 community health workers** are conducting awareness-raising campaigns regarding the importance of routine immunizations and the locations of the provided services.

In addition, IOM is also providing transportation support to and from Za’atri camp for MoH staff who work in the Qatari clinic, UNFPA clinic/ JHAS clinic and MDM.

**Counter-Trafficking Unit:** On 29 September, a new training facility for staff at the Counter Trafficking Unit (CTU) in Jordan was officially opened by the Deputy Director of the Public Security Department Maj. Gen. Al Dmour. Generous funding from the Japanese Government and US Bureau for Population, Refugees and Migration allowed IOM to sponsor the refurbishment of the facilities as well as carryout wider programmes of training and capacity building for Jordanian officials to help prevent human trafficking of Syrian refugees and host communities. This is part of the counter-trafficking project undertaken by IOM in Jordan, which also includes awareness raising and direct assistance for affected victims/ communities in the country.



## IOM OPERATIONS IN LEBANON



Syrian and Lebanese children participated in expressive art during IOM’s MHPSS artistic activities in the South. © IOM 2014 (Photo: IOM Lebanon)

**Mental Health and Psychosocial Support (MHPSS):** From 16 to 29 September, IOM provided **579 Syrian and Lebanese individuals** with psychosocial support. A mobile team in the South reached 305 beneficiaries in informal settlements and collective shelters in the Zahrani area, and 274 beneficiaries were reached at the Dari Community Centre in Baalbek, Beeka. In total, 320 children, 247 women, 11 adolescents and one man participated in recreational, educational and artistic activities that focused on maintaining family and community-based care and support. Following several training sessions and workshops, a group of five women in Baalbek continue to conduct outreach activities for both women and children including awareness sessions related to hygiene and violence.

To date, **18,889 individuals** have benefited from IOM’s MHPSS programme.

On 15 September, **32 psychosocial professionals** graduated from the joint IOM-Lebanese University Executive Master’s Programme in “Psychosocial Support and Dialogue”. Students passed their final exams which included all concepts and tools within the Creative Arts area which focuses on the cultural impact of armed conflicts. The exam was followed by the Theses Discussions where all

students presented their final research. The discussion was conducted by a panel including the Master's Director, tutors, professors and supervisors.

The Master's programme was designed to help professionals become knowledgeable of a broad range of psychosocial issues related to displacement, migration and conflict stricken societies, as well as the construction of social dialogue in conflict stricken environments, and the use of arts and creativity in both domains. It offered an opportunity for professionals to extend their expertise at an advanced level in psychosocial issues, dialogue and creative and ritual interventions. A video of the Master's programme is available here: <http://www.youtube.com/watch?v=Roat85n9n5s>

**Cash-for-Work Project in South Lebanon:** On 18 August, IOM in cooperation with the Union of Municipalities of Zahrani launched a Cash-for-Work project targeting **135 beneficiaries** (Syrian refugees and vulnerable Lebanese), in the Sahel Zahrani area. On 19 September, the first group of **33 beneficiaries** completed the first cycle of 10 working days. The beneficiaries who enrolled in the programme were engaged in garbage collection and garden rehabilitation in the municipalities of Baisarieh, Kharayeb, Loubieh and Ansarieh. IOM provided beneficiaries and municipalities with working tools such as picks, shovels, rakes, masks, bags and wagons.

Beneficiaries will receive their payments (USD 20 per day) for the work through ATM cards. Between 16 to 29 September, **32 new beneficiaries** enrolled in the programme (28 Syrians and four Lebanese).

**Primary Healthcare Assistance for Syrian Refugees, Lebanese Returnees and Lebanese Host Communities:** IOM supports **six primary healthcare centres** (PHC) in South Lebanon (4) and Central Bekaa (2) through subsidized consultations, free acute and chronic medications and reimbursements for medical and administrative staff for additional working hours. From 13 to 26 September, **1,743 Syrian refugees** and **121 Lebanese host community members and returnees** received primary healthcare consultations at the centres. Antenatal care visits were conducted for 203 women, and 171 children received vaccinations. Since December 2013, **2,966 households** have been reached by an IOM community health team informing them of

the services available, and health awareness sessions have been conducted for **2,770 participants**.

From 13 to 26 September, IOM's mobile medical units (MMU) operating in South Lebanon and West Bekaa provided medical services including free consultations and medications, as well as health awareness sessions to **479 Syrian refugees** and **96 Lebanese host community members**.

Since the start of the primary healthcare project in December 2013, IOM has provided healthcare services to **26,431 individuals**.

**Transit Assistance to Stranded Migrants and Refugees Accepted for Resettlement from Syria:** During the reporting period, **173 refugees** (87 females and 86 males, of which 37 were children) of Iraqi, Palestinian, and Syrian origins were provided with transit assistance through Lebanon to final destinations in Australia, Canada, Denmark and the United States of America. Additionally, during the reporting period, IOM conducted cultural orientation sessions for **45 Syrian refugees** bound for Switzerland and France.

Furthermore, from 16 to 29 September, IOM assisted **282 refugees** (153 females and 129 males, of which 96 were children), most of them Syrians, with departure on commercial flights for resettlement or family reunification in Australia, Canada, Finland, Ireland, Sweden, Switzerland, the United Kingdom and the United States of America.

Since February 2013, IOM has assisted **7,952 refugees** and **1,548 stranded migrants** to transit from Syria through Lebanon.

**IOM Support to the National Tuberculosis Programme (NTP):** On 2, 9 and 23 September, IOM organized **three workshops**, in South Lebanon, Mt. Lebanon/Beirut and the Bekaa, to discuss the Ministry of Public Health's National Tuberculosis Programme (NTP) with other relevant partners working in these areas. Participants included representatives of different UN agencies, local and international NGOs, along with NTP staff and doctors working in TB centres. TB statistics for 2014 and the Ministry's new TB referral form were presented by the NTP coordinator. Attendees responded very positively to the discussion, and asked that individual primary healthcare centres be included in future workshops. Another workshop will be held for North Lebanon in coming weeks.



## IOM OPERATIONS IN TURKEY

**NFI Distribution to Out-of-Camp Populations:** On 19 September, Syrians fleeing the advancement of the Islamic State of Iraq and al-Sham (ISIS) into Kobani crossed the border through Ain Al Arab into Suruc town, in Sanliurfa province. Within one week, over **150,000 people** had crossed the border, the majority women and children. Following coordination meetings between aid agencies (UN and local and international NGOs) and authorities, IOM mobilised its emergency field team to support refugees with core relief items. IOM will support the Government of Turkey to assist

the newly arrived Syrians through distribution of 10,000 mattresses, 10,000 pillows, 5,000 jerry cans, 500 food baskets, and 1,200 packets of diapers. IOM may support with other items as needs arise.

While the items are distributed in the town centre by the municipality and the Disaster and Emergency Management Presidency (AFAD), an IOM team was mobilised on 27 September to assist with distributions, targeting Syrians living in rural hard-to

-reach areas who have not been assisted. As of 29 September, 244 mattresses, 112 pillows, 29 jerry cans, and 84 packets of diapers were distributed by IOM to **62 households** (328 individuals).

During the distributions, IOM also delivered items donated by other organisations including blankets, hygiene kits, and sanitary items. These items were distributed to households sheltering in the main mosque in the town centre of Suruc where approximately 80 per cent of the **138 individuals** living there are women and children. The teams also visited and provided assistance in five villages, where the living conditions were notably worse than in the town centre.



Syrian nationals waiting to receive NFIs, Suruc.  
© IOM 2014 (Photo: IOM Turkey)

#### Selma's Story:

*IOM staff met Selma, a 28-year old woman in Sayginlar village, during NFI distributions on 27 September. Selma had fled from her village in Kobani to Suruc with her four children, the oldest who is five. Their home was damaged from ISIS attacks and they fled to her father's house in Kobani town centre and from there moved to the border on foot. After waiting for two days by the border, they entered Turkey and went to stay with relatives in Sayginlar village, in a farm house with five other families. Selma was only able to carry some food and clothes when she fled Kobani. Her children have trouble sleeping after their experiences during the past two weeks, and she worries for her husband who stayed behind.*

*During the distributions, IOM provided Selma and her children with mattresses, pillows, blankets, hygiene items and diapers.*

Additionally, IOM continued with the distribution of core relief items in Hatay, and distributed mattresses, blankets, carpets, pillows and diapers to **249 households** (1,337 individuals) over the reporting period. The assisted households are new arrivals, who arrived in Hatay about a month ago and are predominately from Hama and Aleppo. Thirty of the above-mentioned households were found living in tents in Gultepe village and will be provided with plastic sheeting during the week. IOM has also begun identifying households in need of stoves and coal for the approaching winter months.

Since the beginning of the crisis, **138,505 Syrians** have benefited from IOM's NFI assistance.

**Transportation Services:** At the request of AFAD, IOM provided **5,453 Syrians** with transportation assistance from Nusaybin camp

to Viransehir camp between 20 to 25 September. AFAD requested the move as Viransehir camp has the capacity to take on more individuals and Nusaybin camp is currently undergoing renovations. Once renovated, other refugees will be transferred to Nusaybin camp.



Transportation assistance from Viransehir camp to Nusaybin camp. © IOM 2014 (Photo: IOM Turkey)

Furthermore, from 15 to 29 September, IOM provided transportation assistance to **1,030 Syrian nationals** from Adiyaman camp to medical facilities and social service centres, as well as transportation for **25 Syrians** between camps.

Additionally, IOM is supporting the transportation of 1,971 school children living outside of camps to reach schools in Sanliurfa, and for 250 students living in urban areas in Malatya to reach the school in Malatya camp.

Since July 2013, IOM has provided transportation assistance to **49,510 persons**.

**Provision of Food to Vulnerable Syrian Households:** During the reporting period, **737 Syrian households** (around 4,000 persons) living in urban areas in Gaziantep were provided with food from a food kitchen supported by the Gaziantep Governorate and IOM. Households receive food six days per week, which varies on a daily basis and can include rice, meat, beans, vegetables, chicken, and bread, among others. The food is prepared by staff employed directly by the local authority, which is then dispersed to three food kitchens in areas where the most vulnerable households live.

One member from each family visits the food kitchen with containers and enters the centre with an electronic card. They then receive the required portions per family size (as indicated on their card) as well as one loaf of bread per household member. The households who are registered at the food kitchen have been identified by social workers from the Social Welfare Department as being vulnerable and in need of food assistance. IOM will take part in future assessments to register new households with social workers.

**Resettlement Assistance:** Between 16 and 29 September, **188 Syrians** (92 women, 96 men and six children) were resettled with IOM support to Switzerland (126), Norway (37), Denmark (18) and Sweden (7).

IOM's initiatives are supported by:



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